

# OPUS2

Manchester Arena Inquiry

Day 5

September 15, 2020

Opus 2 - Official Court Reporters

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1 Tuesday, 15 September 2020  
 2 (9.30 am)  
 3 SIR JOHN SAUNDERS: Mr Greaney.  
 4 MR GREANEY: Sir, thank you.  
 5 This is the pen portrait of Martyn Hett prepared by  
 6 his mum, Figen Murray, and his stepdad, Stuart Murray.  
 7 Figen and Stuart are both in the hearing room, alongside  
 8 me. Also in the hearing room are Russell Hayward and  
 9 Michael Keating, who were both close friends of Martyn.  
 10 Dan and Holly, Martyn's brother and Dan's partner,  
 11 cannot attend in person, as we explained yesterday, but  
 12 they will be watching remotely. Emma, Louise and  
 13 Nikita, Martyn's sisters, are here in spirit.  
 14 Martyn's stepdad Stuart is going to read out  
 15 a tribute to Martyn. It is interspersed with  
 16 photographs and videos. With Stuart's agreement, I'll  
 17 identify what is to be on the screen at any particular  
 18 time. I'm now going to invite Stuart to stand and, once  
 19 he's comfortable, I'm going to indicate to Mr Wilson  
 20 that the presentation should start.  
 21 Stuart, would you like to stand, please? Mr Wilson,  
 22 would you now start the presentation, please?  
 23 {INQ035718/1}  
 24 SIR JOHN SAUNDERS: Mr Murray, thank you.  
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1 Pen portrait of MARTYN HETT  
 2 STUART MURRAY: Thank you.  
 3 We would like to thank the inquiry for giving us the  
 4 opportunity to share our amazing memories of Martyn, and  
 5 whilst this is an extremely sad occasion, we hope that  
 6 you are able to smile or even laugh with us at some of  
 7 the stories we are about to tell.  
 8 Thank you to everyone who has and still does support  
 9 us on our journey.  
 10 I've written and planned master classes, given  
 11 retirement speeches, talked many, many times and  
 12 answered questions about Martyn, but by far the hardest  
 13 thing I've had to do is to sit down and write this in  
 14 advance of the inquiry. How is it possible to describe  
 15 a life so colourful and vibrant and packed with  
 16 adventure and to condense it into just a few minutes?  
 17 So much to say, so very much that I'm going to miss  
 18 out, but before I go any further I would like to  
 19 introduce his mum, Figen, to say the first few words.  
 20 MR GREANEY: Mr Wilson, would you now play, please, the  
 09:36:35 21 video of Figen, which is at counter time 00:00:46.  
 21 (Video played to the inquiry)  
 22 FIGEN MURRAY: Hi, I'm Martyn's mum. I am sorry I'm doing  
 23 this video clip but I think in all honesty I'm not going  
 24 to be able to stand in front of everybody at the inquiry  
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2

1 and talk about Martyn.  
 2 So who was Martyn? Martyn was my second oldest  
 3 child. He was one of five and he had the most  
 4 incredible passion for life and energy that actually was  
 5 exhausting at times. He had such a hunger for life that  
 6 he lived it at 100 miles an hour, hardly any of us could  
 7 keep up with the speed at which he lived, that was  
 8 family or friends. But he absolutely had this catching  
 9 charisma about him that actually made him obviously so,  
 10 so popular on social media, but also he had so many  
 11 friends. Everybody just loved him. However, he also  
 12 had a vulnerability and a fragility about him that he  
 13 wouldn't show very often, but it was definitely there.  
 14 So what do I miss about him? I miss the fact that  
 15 he had this silly cackle of laughter, I miss hearing  
 16 that, that was just so infectious and would often make  
 17 me laugh as well.  
 18 I miss the fact that he had the ability to make  
 19 everyone feel they are his best friend. Whoever he  
 20 spoke to that person mattered, nobody else in that very  
 21 moment, and that's a real skill, actually, in a human  
 22 being.  
 23 I loved the fact that he stood up for himself and  
 24 who he believed he was and actually -- I remember being  
 25 told a story once by one of his friends where he was

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1 actually sat eating a takeaway in a takeaway indoors  
 2 late at night and somebody launched a homophobic attack  
 3 on him and started hitting him over the head. Martyn  
 4 didn't retaliate, of course, but what he did do is he  
 5 basically gave the message "I really don't care" by  
 6 carrying on eating and being beaten up and carried on  
 7 being beaten up. And that was just, like, typical of  
 8 Martyn, he didn't really care. He was proud of who  
 9 he was, he believed in who he was, and an attack against  
 10 him wasn't going to stop him from living his life.  
 11 He had some funny moments. We had a taxi ride in  
 12 Turkey once where his then boyfriend was with us, and it  
 13 was dark and we were going to go to a nearby town, and  
 14 he, in the still of the night, in the darkness, thought  
 15 it was quite safe to stroke his boyfriend's shoulder  
 16 during the journey. When we got to the destination, he  
 17 sort of realised it wasn't his boyfriend's shoulder  
 18 he was stroking, it was actually the driver, because  
 19 what Martyn hadn't remembered is that the steering wheel  
 20 was on the other side, yet the taxi driver never said  
 21 anything. So that was quite hilarious and one of the  
 22 funniest moments I treasure about Martyn and all the  
 23 memories.  
 24 The other one was when he was 7 or 8, again we were  
 25 on holiday in Turkey. Martyn, unlike his other siblings

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1 who walked nicely alongside us, he would swing on every  
2 single lamp post along the promenade and we could see  
3 one in the distance that was broken. As we were  
4 shouting, "Don't swing on that", it was too late, he had  
5 already swung on it, and we could see it literally go  
6 down. By the time it hit the ground, we could also see  
7 that section by section, the entire holiday resort went  
8 into darkness, complete darkness, and he caused that.

9 So those are some of the funny memories. One of the  
10 saddest memories, really, for me is when sometimes  
11 depression would take over and I remember one night he  
12 rang me at 2.30 in the morning, crying, and saying he  
13 feels quite suicidal, doesn't trust himself, could he  
14 come and stay with us. And I said, of course you can.  
15 So he jumped in a taxi. I waited by the gate in my PJs,  
16 and paid the taxi driver, and then he was just sobbing  
17 on the settee with his head on my knees and I stroked  
18 his hair. And he was absolutely beside himself, so  
19 depression was sometimes a real issue for him.

20 And when he had those moments I would actually ring  
21 his boss the day after because they were used to him  
22 occasionally having these dark days, and his boss would  
23 just say, "Look, keep him for a couple of days, nurse  
24 him back to good health, and tell him to come back when  
25 he's ready". So that's what we usually did when he had

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1 those moments.

2 So yes, he had these moments as well, but on the  
3 whole Martyn was caring, loving, really loving, he had  
4 a really caring side. After his death, when we looked  
5 through some of his bank statements, we saw a standing  
6 order to a cat charity that he paid money in every  
7 month. So he was a really force for good. He was  
8 really -- again, we realised that after his death he was  
9 really doing so much good on the internet, possibly not  
10 even he realised just the immense power he had to create  
11 good stuff in people, good feelings in people.

12 So hopefully, with all the work I'm doing, I'm  
13 carrying on in the spirit of Martyn. He will always be  
14 with me whatever I do and he is leaving this absolutely  
15 massive gaping hole inside my soul. That's without any  
16 shadow of a doubt. That will never heal.

17 They say time is a good healer. I don't think  
18 that is true. Three years on, it feels like yesterday.  
19 It'll never, never, ever go away. I love him so much  
20 and miss him so, so much.

21 Thank you for listening.

22 MR GREANEY: Mr Wilson, could we now have on the screen the  
23 photograph entitled "Stepladders", at counter time  
09:44:01 24 00:07:51. I will invite Stuart to stand again and  
24 continue with his tribute to Martyn.

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1 STUART MURRAY: Martyn came into my life when he was 4 years  
2 old. I remember the moment well, his eyes gleaming and  
3 full of bounding energy with his fringe half missing  
4 after he'd attempted to cut it himself.

5 Shortly afterwards, he met my parents for the first  
6 time, having got stuck in stepladders a few hours  
7 earlier and requiring the fire brigade to be called out  
8 to cut him free. He was like that: always a story for  
9 people to recount when they first met him because there  
10 was always a story to tell, always a bold and colourful  
11 and loud entrance.

12 Martyn bonded with his stepsister, Emma, instantly.  
13 With only 6 months between them they were like twins.  
14 Evenings at the homes were The Martyn Show. Every night  
15 a new dance routine to play, to act out with Emma  
16 reluctantly choreographed in and his older brother,  
17 Daniel, in the background coerced to give musical  
18 accompaniment.

19 The show started out free, but with time he started  
20 charging his mum and I to watch. Might I add there  
21 I have realised he was charging his dad and stepmum  
22 there too, crafty devil. If I filmed it all with  
23 a camcorder, he performed even louder.

24 MR GREANEY: Mr Wilson please put on to the screen the  
09:45:51 25 photograph in the park, counter time 00:09:13.

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1 STUART MURRAY: I remember coming home and cursing at the  
2 phone bill: Martyn, why do you need to spend 3 hours on  
3 the phone to your friends when you get home after  
4 spending all day at school with them? Now I know why.  
5 There was no media or internet, but even back then at  
6 this young age Martyn needed his friends and they needed  
7 him. Of course it was never his fault, there was some  
8 kind of reason, like his friend's parents were going  
9 through a divorce and he needed to talk to them about it  
10 or a time when one of his friends was feeling very low  
11 and he woke his mother late at night in the middle of  
12 the night to get him to drive him round to her house to  
13 check if she was all right.

14 Another example, we received the following letter  
15 after he died:

16 "Dear Figen and family, I want you to know that he  
17 helped my friend who he was in school with overcome her  
18 anorexia, so he must have followed you with his  
19 compassion for others. I have to point out that my  
20 friend over the years had seen many different health  
21 professionals without success; it's only when she spoke  
22 with Martyn that she managed to deal with her problems."

23 Keyboard, piano, clarinet lessons, dance and drama  
24 school fuelled his desire to create and perform.  
25 Sometimes I would just set up the camcorder in a corner

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1 of his room and he would while away the day performing  
 2 in front of it, especially during school holidays.  
 3 I once left it switched off to see if he would notice.  
 4 Of course he did. The little red light, the recording  
 5 light, was not switched on and he was not very happy  
 6 with me for a few days after that.  
 7 Like all children of his era, the introduction of  
 8 home computers had a big impact on Martyn. It meant he  
 9 could now chat to his friends on a new format and save  
 10 big phone bills. I don't think I ever really understood  
 11 what was going on until after he died, I just didn't get  
 12 the point of chatting online, creating and sending  
 13 videos, Snapchat, Instagram, Twitter, et cetera. To me  
 14 it was just wasting away hours when he could be doing  
 15 something else.  
 16 I didn't understand what it meant to him to have  
 17 10,000 followers. I didn't get that he was making other  
 18 people smile, sharing stories and sometimes helping them  
 19 through hard times. I didn't understand how many people  
 20 would get to know of him just by his presence in  
 21 a virtual world and that he could touch their lives,  
 22 that he was forging out a career as an A-list celebrity  
 23 on Twitter.  
 24 MR GREANEY: Mr Wilson, next, please, a photograph entitled  
 09:49:11 25 "Graduation" at counter time 00:12:09.

1 STUART MURRAY: After nearly 5 years at university, with two  
 2 course changes, over 30 mobile phone losses and many  
 3 emotional and financial bailouts, he finally made it  
 4 through university. The last few assignments were at  
 5 a particularly low point for him and he returned home to  
 6 complete them under the supportive umbrella of Figen,  
 7 sometimes notching up 100 words a day until they were  
 8 done. I'm not sure who deserved the degree in the end  
 9 more, Figen or Martyn, but it was in those years that  
 10 I started to see how similar the two of them were, how  
 11 closely they interacted and how they depended on one  
 12 another.  
 13 Their relationship was something special because  
 14 despite all that he took, he gave it back in abundance  
 15 with love. It was the way he worked. Sometimes he  
 16 could really drain you with his enthusiasm for life or  
 17 his down moments or the many, many disasters that seemed  
 18 to happen, like losing his house keys yet again or  
 19 falling asleep on a train and waking us up in the middle  
 20 of the night in Nottingham with no money at 2 am on  
 21 a Saturday night, asking "What shall I do?"  
 22 But as much as he could stretch your patience with  
 23 him, he had the power to put it all right in an instant.  
 24 For example, with drunken messages in the middle of the  
 25 night saying how much he loved you or just seeing that

1 you were in need and coming round and distracting you  
 2 with his fun and stories and his vitality for life.  
 3 Every moment with him was a cherished memory, but  
 4 you were constantly on your guard so as not to give  
 5 a chance for him to film a short moment that he could  
 6 transform you into an internet video that might go  
 7 viral.  
 8 The one person he loved most and would idolise with  
 9 his at times ridiculous and funny posts was his mum.  
 10 The sound of them laughing round the table together is  
 11 the sound that will be missed most of all and that  
 12 secretly loving squeal when he created another  
 13 hilariously edited recording of her and let it loose on  
 14 the internet.  
 15 When he arrived in the house, it was simply The  
 16 Martyn Show, with his entourage of friends. Inviting  
 17 him round was like booking a private show at home. His  
 18 energy, creativity and life force were compelling  
 19 viewing. He had the ability to spot the funny moments  
 20 in the day-to-day life, magnify them, and make others  
 21 laugh.  
 22 MR GREANEY: Mr Wilson, next, please, the photograph  
 09:52:28 23 entitled "Deirdre", at 00:14:49.  
 23 STUART MURRAY: Appearances on Come Dine with Me and  
 24 Tattoo Fixers, his status as a Coronation Street

1 superfan, a Deirdre Barlow enthusiast and his obsession  
 2 with Mariah Carey were beginning to define him and  
 3 direct his life. To demonstrate this further I would  
 4 like to show a short video montage, I apologise it's  
 5 again, but that's Martyn, he would like us to see it  
 6 again.  
 7 MR GREANEY: Mr Wilson, the montage is at counter time  
 09:53:16 8 00:15:21.  
 8 (Video played to the inquiry)  
 9 MR GREANEY: Mr Wilson, would you next, please, put on the  
 10 screen the photograph of the family at counter time  
 09:57:02 12 00:18:54. We'll then ask Stuart to continue with the  
 11 pen portrait.  
 12 STUART MURRAY: Despite all this fun side to his life,  
 13 he was planning to go away on a two-month sabbatical  
 14 around America to rediscover himself and to plan his  
 15 future. In true style, he had had several leaving  
 16 parties for different groups of friends and family,  
 17 parties being a trait of Martyn, and the week running up  
 18 to his birthday and the days afterwards always remained  
 19 a busy time for him.  
 20 Just 2 days before he departed, we had this photo  
 21 taken on our doorstep with his four other siblings as  
 22 a memento outside the family home they'd all grown up  
 23 in. I remember saying, "This might be the last chance

1 we get to have a photo together", outside the house.  
 2 He was thinking about buying the flat he was living  
 3 in. For the first time in a long while, he was stable  
 4 and happy at work and he was hoping to be promoted when  
 5 he returned from his travels. We were looking forward  
 6 to more holidays and days out with him, such as the  
 7 memorable days we'd recently spent on a city break to  
 8 Berlin. He was looking forward to time out with his two  
 9 half-sisters, Louise and Nikita, and taking them out  
 10 into Manchester.  
 11 Martyn worked for a PR company and travelled to  
 12 Altrincham by train. The week after the attack, we came  
 13 to hear a local school, Ramillies in Cheadle Hulme, did  
 14 an assembly and the headteacher talked of a young man  
 15 who would often give up his seat to a blind man who  
 16 regularly travelled on the same train. That young man  
 17 was Martyn. His kindness was as magic as his infectious  
 18 laugh.  
 19 I would like to ...  
 20 MR GREANEY: Thank you, Stuart. We're next going to see,  
 21 one after the other, two videos of people who knew  
 22 Martyn well speaking of him and the people who will talk  
 23 about Martyn are Gareth and then Paul, and the footage  
 09:59:42 24 starts at counter time 00:20:32.  
 24 (Video played to the inquiry)

13

1 GARETH: Hi, it would be nice to say a few words about our  
 2 friend Martyn Hett. We were very honoured and blessed  
 3 at Rumpus to have Martyn work with us. His work was  
 4 exemplary, but it's not in a work capacity I want to  
 5 mention, it's the fact that this guy had a complete and  
 6 utter zest and appetite for life. In this short period  
 7 on the planet, he got so much out of life, more so than  
 8 probably many people will do over 50 or 60 years.  
 9 Everybody he kind of touched -- he was so  
 10 emotionally intelligent, everybody he touched, he let  
 11 them shine. He shone but he let them shine. He looked  
 12 for the best in everyone. He was charismatic, funny,  
 13 always up to mischief at work. I mean, he controlled  
 14 the music system, but when he was out and about there'd  
 15 be two people in the office and all of a sudden, the  
 16 music would be interrupted by Bill Withers' "Just the  
 17 Two of Us" and you knew who was behind that.  
 18 The time he forgot the tripod on a train when he was  
 19 doing a photo shoot, and the next day he came in and  
 20 he was quite calm and smiley and was making Paul and  
 21 I coffee and was going out to get biscuits. I thought,  
 22 something's up here. Then 3 hours later he says, "Guys,  
 23 I think I left the tripod on the train yesterday." He  
 24 was sweetening us up, which was fantastic.  
 25 One of the staff said -- Jen said to us that he was

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1 one in a billion and he was: not one in a million,  
 2 he was one in a billion. We were eternally grateful  
 3 that we had time with Martyn. We feel very blessed  
 4 indeed.  
 5 We miss him loads, he's always in our thoughts. We  
 6 talk at work openly and we say: what would Martyn have  
 7 done, what would he do in this situation? And we  
 8 believe that he's out there looking after people. He's  
 9 an amazing angel. He's an amazing angel. We were very,  
 10 very fortunate and it's a sad, sad loss not to have him  
 11 around, but we feel very privileged. Many thanks.  
 12 PAUL: It has been 3 years, over 3 years, since we lost  
 13 Martin at Rumpus, the place he worked. He was a shining  
 14 star and all we can say really is that we miss him every  
 15 day. He was an important part of our work and very much  
 16 favoured amongst his colleagues and we still recognise  
 17 him in the office. We have some memories of him, which  
 18 is important, as keeping his memory going, so it's  
 19 crucial that we do that. Putting this together, it's  
 20 difficult, but it's necessary that we remember everyone  
 21 that lost their lives at that time.  
 22 Thank you.  
 23 MR GREANEY: I'm now going to invite Stuart to continue.  
 24 STUART MURRAY: Behind all the drama and fun, there was  
 25 a much deeper, empathic side to Martyn, as we have

15

1 heard. I would like to read a letter from a friend to  
 2 demonstrate this. It's a letter from Ed:  
 3 "There is a time much later that I recall in detail  
 4 that I would like to share with you. The penultimate  
 5 time I saw Martyn has left a surreal and poetic  
 6 impression on me. Less than a year before the  
 7 Manchester Arena bombing, I'm sure you'll recall, a lone  
 8 gunman opened fire in a gay nightclub in Orlando.  
 9 Manchester's LGBT community held a vigil in  
 10 Sackville Gardens in solidarity. Like many people I was  
 11 horrified and upset and I remember thinking how  
 12 devastated I would be if this happened in the bar where  
 13 I worked and to the people I am closest to. Moments  
 14 later I saw Martyn leaving the vigil as a minute's  
 15 silence commenced. He was visibly distraught, so I went  
 16 to comfort him. We hugged at the edge of the ceremony  
 17 and while all else was silent his sobs were audible.  
 18 "Regretfully, I remember feeling slight  
 19 embarrassment that people were looking. However, what  
 20 I have since come to understand is that Martyn was  
 21 a profoundly empathic person, more attuned to the  
 22 delights and sorrows of others than most people can  
 23 comprehend. I understand now how deeply this senseless  
 24 taking of happy, healthy lives affected him. In his too  
 25 short time on earth he achieved more mastery over life

16

1 than the great mass of us who quietly linger ever will .  
 2 What's more, he did it with great style , tremendous  
 3 humour and a generosity of spirit , the likes of which  
 4 I expect I ' ll never meet again."

5 MR GREANEY: Next, please, on the screen a photograph  
 10:05:37 6 entitled "Knitting" at counter time 00:26:18.

7 STUART MURRAY: The power of Martyn to make things happen is  
 8 described best in my next example. In November 2016,  
 9 his mum was having a very down day. She'd spent weeks  
 10 knitting bears, sewing glove monsters and hearts to sell  
 11 at a Christmas craft market. She was sat there and  
 12 no one was buying them. She sent Martyn a photo and  
 13 he was soon active on his Twitter account and messaged  
 14 out:

15 "My mum has set up her own stall at a craft fair and  
 16 has messaged me to say she hasn't sold anything yet, my  
 17 heart is breaking."

18 After posting a photo of the stall on Twitter, he  
 19 then posted:

20 "I've just found out she has her own Depop shop --  
 21 I'm obsessed."

22 Before long, the kind hearts of Twitter began  
 23 flooding her online shop from all round the globe.  
 24 I can still remember that day, the constant pinging of  
 her phone with more purchases and she was sold out

17

1 within days. Even to this day, the legacy continues and  
 2 her bears continue to sell .

3 Martyn had transformed a bad day with just a few  
 4 clicks and a message. I was finally beginning to  
 5 realise what a talented young man he was becoming and  
 6 what a future he might have, how he had carved out  
 7 a presence on the internet , and he was able to reach out  
 8 to others with his stories , touch their hearts and  
 9 instill a reaction . What I thought was the virtual  
 10 world he was living in was in fact a real world and that  
 11 it was I who had not kept up with the changing times .

12 I would like to read out something that he posted at  
 13 the end of 2016, his sort of New Year message to  
 14 describe the kind of year he had. I think it 's typical  
 15 of Martyn. So this is his words:

16 "I had the honour of being a vicar at Holly and  
 17 Klaire 's wedding. I started living with the iconic and  
 18 incomparable Hannah Jackson and spent most of the time  
 19 with her drunkenly dancing to Azealia Banks. I met  
 20 Michelle McManus. I met Michelle McManus again.  
 21 I turned my mum into a viral/global superstar , which led  
 22 to her raising hundreds for charity . I upset a load of  
 23 Slimming World people by making their culinary fails  
 24 national news. I hit the national news again for  
 25 sharing a photo of a girl with McDonald's bags on her

18

1 feet and finding Americans on Facebook with the same  
 2 names as Coronation Street characters .

3 "I was recognised for the A- list celebrity that I am  
 4 on Twitter and became verified . Identified Stockport 's  
 5 growing sausage roll problem. Went to Barcelona, was  
 6 stranded for 3 days without accommodation but turned it  
 7 around and ended up having the most hilariously funny  
 8 holiday ever."

9 MR GREANEY: On the screen, please, Mr Wilson, the  
 10:09:32 10 photograph of Julie Goodyear at 00:29:24.

11 STUART MURRAY: "I met Julie Goodyear in the Stockport  
 12 branch of B&Q. I met Sally Webster whilst wearing an  
 13 animal print fleece . I discovered the icon that is  
 14 Cheryl Aster and turned her song 'Do it on Your Own'  
 15 into a national smash hit."

16 MR GREANEY: Now, please, the photograph of Martyn as  
 10:10:07 17 Margaret Thatcher at 00:29:52.

18 STUART MURRAY: "I hosted my 13th annual Eurovision party  
 19 dressed as Margaret Thatcher."

20 In fact , Martyn enjoyed dressing up quite a lot .

21 MR GREANEY: So the photograph of Martyn as the Queen,  
 10:10:32 22 00:30:02, please, and the photograph of Martyn as  
 10:10:46 23 Cheryl Cole at 00:30:21.

24 Thank you, Stuart.

25 STUART MURRAY: Thank you.

19

1 Continuing his eventful year:

2 "Was asked to be the maid of honour at Christina 's  
 3 wedding. I spent the evening as Dale Winton at my 90s  
 4 themed birthday party . I went on my first family  
 5 holiday for years and had the time of my life in Berlin  
 6 with Figen Murray, Stuart Murray and Nikita Murray."

7 MR GREANEY: Can we have on the screen the photograph of  
 10:11:33 8 Martyn with Mariah Carey at 00:30:47, and Martyn is the  
 9 person in blue.

10 STUART MURRAY: "I saw my two musical idols, Mariah Carey  
 11 and Michael Bolton, live for the first time. I met lots  
 12 of exciting people off the internet in real life .  
 13 Notable mentions include ..."

14 And he went on to mention eight new friend names  
 15 he'd met that year:

16 "And last, but certainly not least , I booked  
 17 a 2-month trip to America for 2017 because I'm dead mad  
 18 and life 's too short to be a slave to 9 to 5."

19 His final comments were:

20 "Despite the deaths, Brexit and the man with the  
 21 silly hair , I'd say it 's been a pretty fun year."

22 I would like to finish with one of my favourite  
 23 memories, which is Martyn's coming out story . I didn't  
 24 really understand the term coming out until one day  
 Martyn was talking about it , what happened several years

20

1 after he told us he was gay. He was talking about how  
 2 difficult it was for some of his friends to come out in  
 3 front of their parents and how easy he had found it at  
 4 home and how much it had meant to him that we as  
 5 a family were all comfortable with him and how he was.  
 6 He described it as a pivotal moment and he thanked us  
 7 for making it so easy for him. It enabled him to  
 8 continue to be who he was, comfortable with his own  
 9 identity, and to be strong and to help others in less  
 10 fortunate circumstances.

11 After all the taking and fetching, worrying, ups and  
 12 downs of life, his highs and his lows, I know we did our  
 13 best as parents. Martyn, we love you, we're proud of  
 14 you, who you were and who you continue to be,  
 15 #bemoremartyn.

16 MR GREANEY: We are now going to view four photographs, one  
 17 after the other. The description is "#bemoremartyn",  
 10:14:00 18 and the counter time is 00:32:30.

18 Thank you, Stuart.

19 STUART MURRAY: In fact, the term "#bemoremartyn" was coined  
 20 in the days after his death and we've all used it in our  
 21 own way to keep a bit of what Martyn meant to us and to  
 22 carry it forward in our day-to-day lives. In the  
 23 aftermath of what happened, those images we've just seen  
 24 were sent to us from Gambia.

21

1 MR GREANEY: Mr Wilson, could we please have on the screen  
 10:15:08 2 the photograph entitled "Friends" at 00:33:09.

3 STUART MURRAY: Martyn's zest for life revolved around his  
 4 many, many, many friends, each one made to feel  
 5 a special part of his life.

6 He was there not only for the fun things in life but  
 7 also there as a support and would give up his time  
 8 instantly in times of need to be there for them. I am  
 9 still learning stories of the support he has given them.  
 10 He had a gift to make everyone feel a unique and  
 11 essential cog of his life. It would not feel right to  
 12 portray Martyn without giving them the opportunity to  
 13 say a few words today and I would just like to name  
 14 them. From left to right as we look at the screen:  
 15 Hannah, Peter, Russell, Liam, Christina, Steve, Rob,  
 16 Andrew, Alistair at the back, Stuart, Lana, Mikey, Tonya  
 17 and Charlotte. We love you all and many, many more.  
 18 They have just been a tremendous wall of love and  
 19 strength, and as I get to know them more, the best and  
 20 only way you can know Martyn is to know them.

21 So I'm going to step down because you want a pen  
 22 portrait, then really it's not complete without giving  
 23 them the chance to say their words.

24 MR GREANEY: First, the video of Russell and Mikey, which  
 starts at 00.34.31.

22

1 (Video played to the inquiry)

2 "What do we say about Martyn? Martyn was integral  
 3 to any night out or night in. He brought people  
 4 together, he was the reason why we had a social life,  
 5 the reason why we did things. It was always him  
 6 organising things, getting us to meet up. The way he  
 7 made the most out of every minute of every day and the  
 8 way he organised his life and everybody else around him.  
 9 I've said this before. He could make a trip to  
 10 a charity shop or supermarket, whatever, so exciting, so  
 11 fun. He loved an underdog as well.

12 "He looked out for those who kind of needed it. He  
 13 did. It wasn't ever the obvious choice, it was that one  
 14 that was a bit niche and a bit out there, but Martyn  
 15 absolutely loved the bones of it. He was a very busy  
 16 person, but if you needed him, whether it was 3 in the  
 17 morning, whatever it was, he would drop everything and  
 18 be there for you. He'd be there for people that he  
 19 really loved and cared about. Trying to book time with  
 20 him was a job of work. Trying to book in to see Martyn  
 21 would be quite: what about the third week of 2 months  
 22 down the line? And he'd get his calendar out -- he'd  
 23 have two calendars on the go to try and fit in with him.  
 24 He would. He would calibrate his calendars, one for  
 25 work, one for social. But my God, what a character.

23

1 What a whirlwind. An absolute roller coaster. But I  
 2 feel privileged to have been in that whirlwind.

3 "And we all kind of feel like he changed our lives  
 4 -- he brought a lot of people together, like we're all  
 5 here in Brighton. It's an ongoing tradition to come  
 6 down here for the weekend. I miss him so much every day  
 7 but I'm so thankful that -- all of my best friends that  
 8 I have now are because of him. The life I have now in  
 9 Manchester, the extended family I've got is all because  
 10 of him. So the loss of Martyn was so big, but it's  
 11 almost like he really left us in good hands.  
 12 Absolutely.

13 "We really don't know, with how busy he was, how he  
 14 dedicated so much time to every individual. We were  
 15 saying the other night how everybody who knew Martyn  
 16 thought that they were his best friend because that's  
 17 how he made you feel. And I've met people since that  
 18 haven't even met him and said they felt like they knew  
 19 him because of his tweets and the interaction they had  
 20 online and how he had that power to absolutely connect  
 21 to someone and make you feel special. Completely. Very  
 22 much so.

23 "Above funny, he had a really vulnerable side but  
 24 only a few select people got to see that side of him.  
 25 As much as he was very out there and an extrovert and a

24

1 centre of attention , because he wouldn't have it any  
 2 other way, deep, deep down there was a vulnerability  
 3 there which was very endearing.  
 4 "And I think the way you describe when you first  
 5 literally saw him when he walked up to you at the  
 6 station , threw his arms around you. When I met him  
 7 I travelled from Southampton, there was so much traffic ,  
 8 I had to get off at London and get on another train and  
 9 a coach and it was about an 11-hour journey and I had  
 10 never met the guy but we'd spoken before and I just ...  
 11 And in the moment I saw him and he threw his arms round  
 12 me and made me feel so welcome, like I'd known him all  
 13 my life .  
 14 "Very much the same with me: he just swept across  
 15 the room very majestically with an entourage of people  
 16 behind him, just looking perfect . Two or 3 days later ,  
 17 introduced me to his lovely family and I was so nervous .  
 18 Occasionally he would, under the table , squeeze my hand  
 19 and just made me feel happy and secure. He was just  
 20 somebody who was absolutely full of love who comes from  
 21 the most wonderful and amazing family . We miss him  
 22 a lot . With love."  
 23 MR GREANEY: Mr Wilson, next, please, the video of what  
 24 Charlotte had to say:  
 25 "I first met Martyn when I was at school and we went

25

1 on a trip to Austria together . From the very first  
 2 moment that I met him I knew that this was a person that  
 3 I needed to have in my life , I could not let him go.  
 4 From there, it just blossomed into this wonderful  
 5 friendship and we went on trips and holidays together  
 6 and spent a lot of time together .  
 7 "One thing -- obviously Martyn had this wilder party  
 8 side and he loved to have fun, but he also liked just to  
 9 relax and be in the company of his friends . One thing  
 10 to stress about him is that he was a wonderful friend  
 11 that deeply cared about everybody that meant a lot to  
 12 him, obviously , and you don't realise until afterwards  
 13 just how much -- when you see notifications coming up on  
 14 Facebook, how often he would check up on you. If you  
 15 ever had a crisis or you ever had a problem, he was  
 16 there for you, you could go round and he would drop  
 17 everything . It would almost feel like he was waiting  
 18 for you to turn up so he could be there for you.  
 19 "I think even though Martyn's life is over, his life  
 20 force , who he was, is still so alive and well and it's  
 21 made up in all of the experiences of his friends and  
 22 family and all the little bits of Martyn that we knew  
 23 that represent what sort of person he was and how  
 24 special he was."  
 25 MR GREANEY: Next, the video of Steve, please.

26

1 "My name is Steve and Martyn was one of my closest  
 2 friends . I could sit here for hours and talk about how  
 3 amazing Martyn was, but I only have a short amount of  
 4 time. I can't really do him justice in that time but  
 5 all I can say is he was the most special person I've  
 6 ever met, probably the most special person I ever will  
 7 meet. He just was larger than life , had the most unique  
 8 taste , the most unique sense of humour. He commanded  
 9 a room, he made everyone in his life feel like the most  
 10 special person . He had thousands of fans online ,  
 11 thousands of friends . The vigil we held for him and his  
 12 funeral were just crazy, the amount of people who wanted  
 13 to come and show respect. I think that shows the impact  
 14 he had on so many people.  
 15 "I feel honoured to have had Martyn in my life .  
 16 I know that a lot of people would say the same and  
 17 I absolutely adored him and I'll miss him every single  
 18 day of my life ."  
 19 MR GREANEY: Next the video of Hannah, please.  
 20 "Hi, my name is Hannah. Martyn was one of my very  
 21 good friends and also my flatmate. Martyn was a joy to  
 22 be around, so funny, so hilarious . He could find the  
 23 humour and the light in any situation , no matter how  
 24 kind of mundane or trivial it may have seemed. Even  
 25 just a weekly trip to Asda would have my sides hurting

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1 because he'd make me laugh so much.  
 2 "Martyn had a very special way of making his loved  
 3 ones feel -- he had this wonderful way of gently poking  
 4 fun at you whilst simultaneously making you feel like  
 5 the most special and loved and iconic person. He was  
 6 one of a kind. I've never met anyone like Martyn.  
 7 Obviously a huge loss to his friends and family, but  
 8 also the world as well. I think about him all the time,  
 9 miss him every day, and I try to be more Martyn every  
 10 day."  
 11 MR GREANEY: Now the video of Alistair, please.  
 12 "Hello. My name is Alistair and I would like to  
 13 take a minute to tell you about my friend Martyn.  
 14 "From the moment I met Martyn on my first day of  
 15 secondary school to the very last time I saw him in  
 16 2017, Martyn filled my life with fun and laughter, with  
 17 his abundance of energy, talent , confidence and warmth,  
 18 everybody wanted to be his best friend , and I feel  
 19 blessed to have been one of them.  
 20 "When I think of my school days I think of Martyn,  
 21 of his mischief, his intelligence , his ambition, his  
 22 flair for music and drama. He was fascinating, dynamic  
 23 and witty while also being kind, caring and deeply  
 24 empathic. It is not exaggeration to say that having  
 25 such a charismatic and supportive friend during my

28

1 formative years brought me out of my shell, built my  
 2 confidence, gave me my own love of music, and helped me  
 3 to become who I am today.  
 4 "Even when we went to different colleges and  
 5 universities, and when I moved to a different country,  
 6 I could always depend on Martyn to make time for me, to  
 7 listen to my problems, offer his advice and lift my  
 8 spirits. He was there for me in the good times and the  
 9 bad.  
 10 "He was the first person I wanted to see when I came  
 11 home to visit and the fact that I never really got to  
 12 say goodbye to him breaks my heart to this day. Life  
 13 has not been the same without him and it never will be.  
 14 But I feel immensely grateful and honoured to have known  
 15 him. His infectious laughter still rings in my ears and  
 16 together with his friends and wonderful family I hold  
 17 his memory in my heart forever."  
 18 MR GREANEY: And the final video is Jason Manfred:  
 19 "Hello, everyone. I'm so sorry that I can't be  
 20 there today. I really wanted to be there for this, what  
 21 I imagine is an amazing celebration of Martyn's life.  
 22 Of course, it's been an unbelievably sad time for  
 23 Martyn's family and close friends and I can't even begin  
 24 to imagine what you've all been through. To you guys,  
 25 my heart is absolutely broken. It was so lovely to meet

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1 some of you at the One Love concert and just hug it out.  
 2 I think the way you've carried yourselves publicly, the  
 3 way you've spoken with such love and adoration for  
 4 Martyn has been truly inspiring and humbling.  
 5 "I hope that after these events have subsided and  
 6 the story's long gone from the daily news that many of  
 7 the people here, I hope you don't forget that that is  
 8 actually the time that you are truly needed by Martyn's  
 9 family and the attention has gone away. That can often  
 10 be the hardest time.  
 11 "But I want to talk about the rest of us right now.  
 12 I want to talk about the people who knew Martyn  
 13 peripherally or even those of you who literally found  
 14 out about him when you saw this funny lad in the paper  
 15 with a Deirdre Barlow tattoo on his leg. We have no  
 16 right to be sad, we can't cry for the loss of someone we  
 17 never knew, we can't weep for a stranger we have never  
 18 met, our hearts aren't allowed to be broken for a young  
 19 man we have never even spoken to.  
 20 "So why are they? Why are our hearts broken? Why  
 21 do we feel so sad? And why have some of us been crying  
 22 over this boy with a Deirdre tattoo? It sounds like the  
 23 sequel to 'The Girl with the Dragon Tattoo'. I've been  
 24 thinking about this and I actually think that the key is  
 25 not to overthink it. The world's changed and if you

30

1 want to be sad, you be sad. It's up to you how that  
 2 manifests itself in your own personality. The world has  
 3 been robbed of a potential superstar, of an actual  
 4 superstar. You only have to look at Martyn's social  
 5 media, his odd telly appearances to see some of the  
 6 interviews given by family and friends to know that in  
 7 some way or another, be it before or after he was taken  
 8 from us, he's obviously touched a lot of people's lives,  
 9 and it is up to us to decide how important that is to  
 10 us.  
 11 "I know from speaking to his family that it also  
 12 means an awful lot that you're all there today. It's  
 13 been a beautiful and massive surprise to his mum and dad  
 14 and family just how many people's lives have been  
 15 affected by this Stockport legend, be it his complaint  
 16 letter to Tesco's because they didn't stock custard  
 17 cream spread or the fact that he got his mum's knitting  
 18 to go viral. Maybe it was when he won Come Dine with Me  
 19 or got that now infamous tattoo made even bigger on  
 20 Tattoo Fixers. There are countless ways in which Martyn  
 21 has been in our lives.  
 22 "But my favourite thing Martyn has become famous  
 23 for, and I'm 100% sure that he would be proud of it, and  
 24 so he should be, is for the hashtag #bemoremartyn.  
 25 I don't know if you've seen this, but I absolutely adore

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1 it. If you were on Twitter, if you click on  
 2 #bemoremartyn, you will see literally thousands of  
 3 people from all over the world, from all different walks  
 4 of life, people who Martyn has affected their lives, as  
 5 they've just put the rules of life to one side, taken  
 6 a risk, dressed differently or just done something that  
 7 their head told them not to but their heart told them:  
 8 you know, just do it, life's too short.  
 9 "And life is too short, even for us who get to live  
 10 it to its natural end, but Martyn crammed more into that  
 11 short life than most of us will in our hopefully long  
 12 ones. So that would be the thing I, and I'm sure  
 13 Martyn, would want you to take out of this tragedy: just  
 14 live it, there's no time for hate. You know, there's  
 15 barely enough time for love. If you want to tell that  
 16 guy or girl how you feel, you do it today. You want to  
 17 try something you never have, you do it this weekend.  
 18 If you've never been to a place that you really want to  
 19 go to, go there, just go, go this afternoon. What are  
 20 you waiting for?  
 21 "Life is full of negatives. Don't be another one.  
 22 Be more Martyn. God bless you all for doing this today  
 23 and coming out and celebrating Martyn's life. It's  
 24 absolutely amazing. I've seen some of the pictures of  
 25 the amount of people who will be there today and I just

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1 think it's absolutely fabulous and I only hope that  
 2 Martyn's mum has made enough butties for us all at her  
 3 house afterwards. It's going to be a busy living room  
 4 for a few days.  
 5 "Love always. Be more Martyn."  
 6 MR GREANEY: I'm going to ask in a moment that the final  
 7 image be put on the screen and I'll then ask Stuart to  
 8 make his final remarks as part of his tribute and  
 9 Figen's tribute to Martyn. The photograph is described  
 10 as "Martyn and his cat".  
 11 Stuart, thank you.  
 12 STUART MURRAY: I would like to finish with some lines sent  
 13 to me by Mr Vincent Price:  
 14 "Sir, who exactly is Mr Martyn Hett? A son,  
 15 a brother, an uncle that we will never forget. Martyn  
 16 was a mixture of Manchester might with an added teaspoon  
 17 of Turkish Delight. He was handsome, clever and brave,  
 18 but a flitter who dealt with aggression by simply  
 19 sprinkling glitter. A pianist, a blogger, a performer  
 20 of arts, who, like many before him, broke one or two  
 21 hearts. He responded to jeans that were ripped at the  
 22 knees by creating head-turning customised dungarees.  
 23 Martyn would run when others might walk and skilfully  
 24 got mum to knit bears as they'd talk.  
 25 "So that, one and all, is our Martyn Hett, to us and

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1 to Manchester the best you could get. Now be more  
 2 Martyn as we're not ones for self-pity and, with  
 3 Manchester, smile for this boy from our city."  
 4 SIR JOHN SAUNDERS: Mr Murray, thank you very much to you  
 5 and Martyn's mother. No one who has watched the two  
 6 tributes to Martyn could doubt that he was truly  
 7 a remarkable human being.  
 8 (10.36 am)  
 9 (A short break)  
 10 (11.11 am)  
 11 SIR JOHN SAUNDERS: Mr Greaney.  
 12 MR GREANEY: Sir, thank you.  
 13 This is the pen portrait of Megan Hurley prepared by  
 14 her family. Present in the hearing room are Michael and  
 15 Joanne Hurley, Megan's mum and dad, and Bradley, Megan's  
 16 brother. Other bereaved families are also in the  
 17 hearing room offering their support, and other family  
 18 and friends are watching remotely.  
 19 Shane Smith, the family's lawyer, will read out the  
 20 pen portrait, which is interspersed with photographs of  
 21 Megan, which will be played at the appropriate time.  
 22 I'm going to first ask Mr Wilson to put the first  
 23 slide on the screen and then I'll invite Shane to begin.  
 24 Thank you, Mr Wilson.  
 25

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1 Pen portrait of MEGAN HURLEY  
 2 SHANE SMITH: Megan Hurley was a beautiful 15-year-old girl  
 3 from Halewood in Liverpool, where she lived all her  
 4 life. We hope this collection of thoughts and memories  
 5 from family, friends and people who knew her can give  
 6 you some insight into the life of our amazing girl.  
 7 From Megan's mum and dad: Megan was born on  
 8 21 March 2002. She was premature and weighed a tiny  
 9 4 pounds, 3 ounces. This was such an amazing day for  
 10 our family. We were overwhelmed to welcome Megan.  
 11 We now had a baby girl and a baby boy, our son  
 12 Bradley, who was 6 when she was born. Our family was  
 13 filled with joy. Megan was the first granddaughter on  
 14 Mike's side and the second on Joanne's.  
 15 We were one big happy family. Megan was such  
 16 a pleasant baby from the day she was born. The only  
 17 time you would hear her make a sound was when she wanted  
 18 feeding. Although she was born tiny, she rapidly began  
 19 to gain weight. At her next weigh-in, she was  
 20 a whopping 9 pounds 11 ounces. She continued to grow  
 21 and grow.  
 22 From the age of 6 months, Megan and Joanne attended  
 23 a weekly toddler group along with other new mums and  
 24 their babies. The ladies would comment how good and  
 25 well-behaved Megan was. She would soon be christened at

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1 St Nicholas Church in Halewood, the church associated  
 2 with Bradley's school, Halewood Church of England, and  
 3 we began to attend a Tuesday club at the school which  
 4 was getting the children ready for their next step.  
 5 Megan loved to go every week and it was a great  
 6 opportunity for her to meet her future teachers.  
 7 At the age of 3, Megan had her first day at nursery.  
 8 At this stage of her life Megan's tight blonde curls  
 9 were impossible to miss and complemented her beautiful  
 10 blue eyes. People were forever commenting on her  
 11 striking features and adorable smile. Being such  
 12 a placid child, she never once complained about starting  
 13 school and settled in really well.  
 14 Though the class was split into two, she would go on  
 15 to make friends with all of them by the time she got to  
 16 reception. She kept in touch with these friends for the  
 17 rest of her life. She settled into school just as well  
 18 as she'd settled into everything. She loved to be there  
 19 and would hate if she had to be off. She was a quiet  
 20 girl who got on with her daily duties and her school  
 21 reports were flawless each year. She was loved by many,  
 22 students and teachers included. Megan achieved  
 23 brilliant results in her SATS and went on to achieve  
 24 prom queen at her end of year leaving celebration where  
 25 she dazzled in a beautiful dress she chose herself in

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1 her favourite colour, orange.  
 2 By this time, it was time for Megan to begin  
 3 secondary school, a daunting task for many but not for  
 4 Megan. Once again, she settled in great.  
 5 Halewood Academy welcomed her and many of her primary  
 6 school friends on the first day of year 7, but she would  
 7 go on to make a much wider group of friends. She got  
 8 along great with all the new people she had met and  
 9 would have new stories about new people each day.  
 10 Megan's kind, caring and friendly nature didn't just  
 11 help her socialising with her friends, the teachers  
 12 loved her too. Her parents' evening reports were always  
 13 perfect and they would have so many compliments on her  
 14 personality. One that always sticks in our minds is:  
 15 "If we had a school full of Megans, what a school  
 16 we would have."  
 17 She loved school and only broke her 100% attendance  
 18 record in 2015 for a small operation on her eye.  
 19 As she zoomed through education with top grades, it  
 20 was eventually time for her to pick her GCSEs. She  
 21 picked PE; she was super athletic. She loved to run and  
 22 was always picked to compete for the school. She picked  
 23 photography and was becoming a keen photographer and  
 24 loved to experiment with her phone camera. Her teacher  
 25 in this subject sang her praises so much so that we

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1 eventually bought her her very own DSLR camera for  
 2 Christmas in 2016.  
 3 Lastly, she picked graphic design, perhaps to follow  
 4 in her brother's footsteps.  
 5 Joanne was lucky enough to be able to take Megan to  
 6 school every day herself, although on occasion she would  
 7 ask to be dropped off at her friend's house so she could  
 8 walk with them. Megan was a very caring girl who found  
 9 joy in helping others and on many occasions she would  
 10 break into her birthday money so her friends could go to  
 11 the cinema or lend them change for their school dinners.  
 12 In school, she made two best friends, Hannah and  
 13 Jasmine, whom she would love to have sleepovers with and  
 14 invite round for catch-ups. Although she was keen to  
 15 make friends and socialise, she wasn't soft. If you  
 16 were to do wrong by her she wouldn't give you a second  
 17 chance easily. She was mature beyond her years from an  
 18 early age and, though quiet, she was fully confident  
 19 once you got speaking to her.  
 20 She was well-spoken and had lovely manners. All of  
 21 her honourable qualities are probably what led her to  
 22 meet her first boyfriend in March 2017, aged only 15.  
 23 Kieran Hindley was a lovely lad, the type any parent  
 24 would wish for their daughter, and a perfect match for  
 25 Megan. He was kind and caring like her and still keeps

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1 in touch with us today.  
 2 Megan suffered with prickly heat all her life and  
 3 nothing we tried seemed to combat it. But eventually,  
 4 Megan did some research herself and found that she  
 5 should start taking cod liver oil daily. Kieran would  
 6 always remind her to take it. Like everything, their  
 7 relationship was so cruelly cut short.  
 8 In August 2017, we were due to travel to Menorca,  
 9 a place we loved and went to yearly. Megan was so  
 10 excited for the trip as there were 20 of us travelling,  
 11 including our family and close family friends. Darren  
 12 and Lianne with their children Lucy and Emma, along with  
 13 Gay and Ste, with their children Abbie and Charlie. Us  
 14 three families had grown together and Megan viewed the  
 15 other kids as cousins. Megan's two cousins who she  
 16 doted on were also coming along. Holidays were  
 17 something we as a family loved and Megan loved them too.  
 18 Early in life, we would go to our caravan in Nefyn.  
 19 Megan would run around the fields as free as a bird and  
 20 often made in friends on our caravan sites. Megan would  
 21 love trips to the beach, to swim, play and go on the  
 22 jet ski with her dad.  
 23 She was a strong and confident swimmer who had  
 24 passed all her swimming lessons at an early age and had  
 25 no fear of adventure or adrenaline. Megan would often

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1 invite her friends along for our holidays and camping  
 2 trips.  
 3 Our last trip with Megan was in March 2017 when we  
 4 took her to Amsterdam for her 15th birthday, a city she  
 5 had longed to visit for ages after falling in love with  
 6 history and taking an interest in the life of  
 7 Anne Frank, a memory we will always cherish.  
 8 Ironically, being so tiny at birth, Megan ended up  
 9 being 5 foot 9 by the time she was 15. She was tall,  
 10 slim, and had long wavy hair. She looked much older  
 11 than she was. She always dressed smart and loved to  
 12 shop for new clothes and trainers, excited to gain the  
 13 approval of her brothers and friends. But her most  
 14 standout feature was her smile: perfect teeth and huge  
 15 infectious grin. Her dentist once said if everyone had  
 16 teeth like her, he would be out of a job.  
 17 Megan was very family-orientated. She would drop  
 18 whatever she was doing to come and socialise whenever we  
 19 had visits from our friends or her aunts and uncles,  
 20 whom she loved. But mostly, she adored and idolised all  
 21 of her cousins, older and younger, particularly Berri,  
 22 who was 8 years her junior. They would love to meet up,  
 23 laughing and playing for hours, making videos on  
 24 Musical.ly, and getting to know each other more each  
 25 day.

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1 Megan had a way with young children, so much so that  
2 I always told her she would be an amazing midwife, but  
3 Megan was always looking to help others and had spoken  
4 about training to become a physiotherapist. Another  
5 career option Megan considered was becoming a vet. She  
6 loved animals dearly and loved to care for her cat,  
7 Jerry, and her rabbit, Fudge.

8 But she would eventually go on to practice her  
9 photography skills on her adoring pets, taking stunning  
10 photos of them. Though her friends and cousins  
11 developed a strong bond, none was stronger than with her  
12 brother, Bradley. She idolised him as he did her. They  
13 had a 6-year age gap but grew up to become the best of  
14 friends, loving the same TV shows, movies, music and  
15 would chat for hours about all the things they related  
16 on. Bradley would always buy her the trendiest clothes  
17 and make-up and they'd often go shopping together. He  
18 even took Megan and her friends to Alton Towers on one  
19 occasion, they got on so well.

20 Their shared love for concerts and music is what led  
21 them to the Ariana Grande concert. Megan was a huge fan  
22 from an early age and was desperate for tickets when she  
23 heard about the UK tour. They were Megan's Christmas  
24 present in 2016. Megan loved her parents and would  
25 often tell them so.

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1 She would watch football and other TV shows with her  
2 dad and go on many walks and bike rides with her mum.  
3 She loved to chat with them and hug them. Even when she  
4 was out she would always stay in touch by text.

5 Megan's GCSEs, further education, career and life  
6 were so cruelly taken from her during the horrific  
7 attack at the arena: her prom, her wedding, her first  
8 car, and her own children. Megan was maturing into  
9 a beautiful young lady who was living her life to the  
10 fullest. She had a lust for life and loved to have fun.  
11 So many beautiful and blossoming relationships were cut  
12 short, so many milestones will be missed, and so many  
13 questions are still unanswered. Megan was everything we  
14 wanted her to be and we are so proud of everything she  
15 had become and achieved in her short life.

16 From Megan's nan, Norma: Megan was my beautiful  
17 granddaughter. She was always with me if she wasn't  
18 with her parents or her brother, Bradley. Megan was  
19 such a lovely person and we are all so proud of her.  
20 She was a quiet, kind-natured person. Megan and I loved  
21 to go on days out to town, local parks or Southport,  
22 among other places, as she loved to shop like most girls  
23 her age.

24 Megan had a deep love for animals and would always  
25 take stunning photos of my dogs. She had such

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1 a cheerful outlook on life. I miss her so much, words  
2 can't express. Megan was not only my granddaughter, but  
3 she was my friend and my companion. That was all  
4 tragically and unnecessarily ended in the  
5 Manchester Arena attack when she was taken from us.

6 As a family we miss her every day. We have lots of  
7 wonderful memories of her, which no one can ever take  
8 away. She will always be in our hearts. I always  
9 called her my little star from the day she was born and  
10 I would say, "I love you to the moon and back". I love  
11 you always, Megan. Nan.

12 From Megan's auntie, Paula: where do I start?  
13 I have sat here going through all the memories I have of  
14 Megan. It's truly heartbreaking. My first memory of  
15 her was on 21 March 2002, the day she was born. I got  
16 a phone call to say her mum, Joanne, had been taken to  
17 hospital for an emergency caesarean. Megan was  
18 premature so was in the neonatal ward at Liverpool's  
19 women's hospital where I had been working that day.  
20 I went up to the ward and asked a nurse I knew if  
21 I could see Megan. I was led to a side ward, where she  
22 lay in an incubator with a tiny pink blanket over her.  
23 I was amazed at how tiny she was, lay there so fragile  
24 but with her whole life ahead of her. I will always  
25 treasure that memory.

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1 Despite her uncertain start, with the love and  
2 support of her mum and dad, Megan grew into an adorable  
3 child. She had a very gentle, quiet nature that  
4 everyone was endeared by. As she grew, so did her  
5 caring ways. There was nothing but praise from anybody  
6 whose life she touched.

7 When I had my own daughter later on in life, I was  
8 concerned about her growing up without siblings, but  
9 Megan was so good to Phoebe. They would play for hours  
10 together, despite the age gap of 7 years. When I took  
11 Megan out with Phoebe, people always mistook them as  
12 sisters, they were so alike in looks and nature. They  
13 would play in the park and enjoy time together, just  
14 chatting and taking silly photos of each other.

15 One of my favourite days was at Knowsley Safari  
16 Park. Megan was a real animal lover and was so excited  
17 about going through the safari park in the car. She was  
18 thrilled when we drove through the lion enclosure  
19 pointing out the ones that she had spotted to my  
20 daughter. They took photos and giggled with excitement.  
21 We then went to the fairground on site where Megan  
22 looked after Phoebe on all the rides. They had  
23 a wonderful day.

24 I'm so grateful for the times they had together.  
25 Megan's death has been devastating for my daughter. She

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1 was 7 years old when I had to sit her down and explain  
 2 that Megan was gone. That conversation will haunt us  
 3 both forever .  
 4 I'm sure everyone who contributes memories to this  
 5 pen portrait of Megan will be sat there, like me, tears  
 6 flowing, whilst remembering one of the most beautiful,  
 7 funny, kind-hearted girls you could ever wish to meet.  
 8 My husband, John, and I are extremely proud to say Megan  
 9 was our niece and a part of our life we will always  
 10 remember with love and fondness the sweetest soul who  
 11 should have had the chance to blossom into the beautiful  
 12 young woman she was going to be. We will miss her and  
 13 remain brokenhearted forever. Good night, darling  
 14 Megan.  
 15 From Megan's uncle, Marcus: as Megan's uncle, I was  
 16 lucky enough to visit her and see her on the day she was  
 17 born. She was still in the maternity hospital and in  
 18 a separate ward for premature babies. Being born  
 19 6 weeks early she was very lucky to survive and thrive  
 20 through her early days, even having to have specially  
 21 knitted clothes because she was so tiny. She showed  
 22 spirit and strength to grow.  
 23 Being premature certainly didn't seem to slow her  
 24 down as a baby. She was always trying to keep up with  
 25 her older brother, Bradley. Growing up so fast and

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1 forever growing taller and taller, my memories of Megan  
 2 will always be of her smiling and laughing and, when not  
 3 doing that, probably giggling.  
 4 I cannot even remember her being down or sad and she  
 5 always found a reason to smile or laugh at any occasion.  
 6 Megan could always be described as having a quiet,  
 7 caring side to her. Caring for people as well as  
 8 animals, loving animals from rabbits to horses, she  
 9 followed in the family tradition of being a true animal  
 10 lover.  
 11 When not in school, she would also enjoy spending  
 12 her time in between school with her nan or younger  
 13 cousins and family on both sides, and she always had  
 14 time for everyone who she knew, never having a bad word  
 15 to say about anybody. A very kind and caring  
 16 personality.  
 17 We enjoyed lots of family occasions together, always  
 18 seeing each other on special days like birthdays or  
 19 Christmases, happy memories me and my family will  
 20 forever treasure of Megan.  
 21 From family friends Lianne and Darren Owens: aged  
 22 just 15, a loving daughter, sister, granddaughter,  
 23 niece, cousin, student and true friend to many. Please  
 24 picture Megan as tall, slim and beautiful with the most  
 25 gorgeous hair and smile in the world. She was always

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1 dressed immaculately, leaving school each day as tidy as  
 2 she had just walked in, her long dark blonde hair  
 3 swaying from her shoulders, looking fresh as a daisy.  
 4 She would come round the corner and give her mum and dad  
 5 the warmest smile you could imagine.  
 6 You could say Megan was lucky. Her mum and dad  
 7 collected her every day from school. That's how Megan's  
 8 life was. She was protected by her parents, not the  
 9 usual teenager who would always be out of the house or  
 10 sleeping over in friends, not one to have 1,000  
 11 followers on social media, just private and protected.  
 12 So that's Megan on the outside. Now picture  
 13 a happy, oh so happy, warm, calm, kind, loving and  
 14 considerate person who made everyone feel special,  
 15 listened to and loved. Megan seemed to miss out the  
 16 grumpy teenage years, she was just a delight.  
 17 Megan will always hold a close place in our family's  
 18 hearts. Megan was slightly older than our daughters and  
 19 was a perfect role model, they truly looked up to her.  
 20 That's easy to understand and probably due to her being  
 21 so kind, you would never hear Megan talk ill of others,  
 22 always looking on the bright side of people and life and  
 23 really looking out for others.  
 24 We can only look at our holidays as memories. They  
 25 won't happen in the same way again. Megan always found

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1 it easy to swap between conversations from entertaining  
 2 and sitting with the kids to sitting alongside her mum  
 3 and dad and wider group and enjoying a good chat with  
 4 them. Loving the outdoors and camping, fab on the  
 5 jet ski, she didn't seem scared of anything. The times  
 6 we have all laughed as families and sat sharing stories  
 7 whilst sat in the hot tub are all just memories now.  
 8 I have to mention Christmas. The Hurleys' house was  
 9 the Christmas house. They made the best effort to make  
 10 sure Megan and Bradley had everything they'd wished for  
 11 in a house that was like a winter wonderland. I recall  
 12 buying the 2016 Harrods Christmas ball for their tree,  
 13 it was a tradition: Joanne collected them each year.  
 14 This was the last one that was bought and the tree has  
 15 not been seen since.  
 16 Once we had been for an ice-skating session on  
 17 Christmas Eve, the family liked to be on their own:  
 18 Joanne making sure everything was perfect for  
 19 Christmas Day, Megan in her new PJs, as always, fresh as  
 20 a daisy. That's the way the Hurleys were: great  
 21 company, but happiest when they were in their own little  
 22 family bubble. They really didn't need anybody else.  
 23 I was delighted our daughters had Megan in their  
 24 lives. She was the daughter that you hoped your own  
 25 daughters would turn into. If you knew the Hurley

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1 family before Megan's loss tore through them, you would  
2 have seen a perfect family: happy, healthy and together.

3 Megan enjoyed her nights in, welcoming family and  
4 friends to the Hurley house as much as she enjoyed  
5 spending time with her friends. During our  
6 get-togethers she was always found sitting very close to  
7 her mum, Joanne, or dad, Mike. It was beautiful to  
8 watch Megan's relationship with her brother, Bradley.  
9 It was like they had some sort of secret language or  
10 code, sitting together, laughing hysterically at things  
11 no one else understood. They truly got each other.

12 Megan and the girls would also spend time upstairs  
13 trying out some form of new dance, you could hear them  
14 screaming, laughing throughout the house.

15 The impact of losing Megan has had a significant  
16 impact on her family and friends. I can only speak of  
17 the impact on my own family. Overnight, our daughters'  
18 innocence and sense of security was snatched from them.  
19 Aged 8 and 13 at the time, to hear of such a horrific  
20 way in which they lost Megan, their role model, then  
21 seeing the impact upon Bradley, Auntie Jo and  
22 Uncle Mike, left them devastated, scared and confused.

23 As parents ourselves, what hurts is the sense of  
24 wonder that you have for Megan. It is cruel to think  
25 our eldest daughter is now older than Megan when she was

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1 taken, and that's hard. The fact that we could not  
2 celebrate special occasions with Megan such as her GCSE  
3 results, prom, 16th and 18th birthdays, not having  
4 a chance to see Megan's dreams come to life, where would  
5 she travel, would she become a physiotherapist, would  
6 she marry, become a mum?

7 These are things I picture every day and it breaks  
8 your heart, so I have no idea how Joanne and Mike cope  
9 with this. It's a life of heartache. Amongst the  
10 sadness, I hope that you take away that Megan was  
11 beautiful and carefree inside and out. Her family and  
12 friends will be heartbroken and devastated forever, but  
13 her legacy should be that she loved life and lived it  
14 with the biggest smile.

15 From family friend Denise: the first time I met  
16 Megan she was approximately 2 weeks old. The first  
17 thing I noticed about her was how calm, placid and  
18 serene she was for such a young child. This set out the  
19 foundation for Megan for her 15 years: calm, placid and  
20 serene.

21 From such a young age, Megan was very popular with  
22 her friends, peers and teachers. This was not only in  
23 primary and secondary school but also in her personal  
24 life too. This is such a rare quality for a young  
25 person to have an influence on not only children but

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1 adults too.

2 Wherever she went, whatever room she walked into,  
3 you would know Megan was there. She did not have to  
4 speak any words to inform you of her presence, her smile  
5 and aura did that for you. She had the most beautiful  
6 smile ever. She never asked for attention, she didn't  
7 have to. She naturally sought it without trying.  
8 Everything about her was so natural. Megan was not only  
9 beautiful on the outside but on the inside too. I feel  
10 there are not enough words in the whole wide world that  
11 can describe and explain the qualities and attributes of  
12 Megan. One thing that always stands out for me with  
13 Megan is how she would be the voice for the underdog,  
14 always looking on the other side of the coin for the  
15 person and never judging them.

16 She disliked anyone being bullied, spoken to  
17 wrongly, or getting a disservice. Anything that had  
18 a negative vibe was not welcome to Megan. She was such  
19 a positive young person.

20 Megan was so studious. She loved learning. She was  
21 very bright, very intelligent. She would share her  
22 nuggets of wisdom that she had learned in school and she  
23 would blow me away with the facts that she knew.

24 Megan had such a love for animals. She loved them  
25 and they loved her. Children gravitated towards her,

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1 her young cousins and family friends, young children  
2 loved her. They would gaze up at her adoringly and  
3 follow her whenever they were in her company. They  
4 loved and idolised her and she loved them.

5 Megan was so family-orientated. Her family were her  
6 world. She absolutely loved, adored and idolised her  
7 mum, dad and brother, Brad. I was always in awe of her  
8 relationship with her brother, Brad. To see them they  
9 looked like best friends. They were always laughing and  
10 giggling about something when they were together.

11 Megan was a brilliant athlete: you name it and she  
12 could do it or compete in it, there was nothing she  
13 couldn't do. She was so energetic and lively, she had  
14 bundles of energy. If she wasn't doing sport, she was  
15 dancing. She was so creative in making up dances with  
16 her friends.

17 To me, Megan was the perfect daughter, perfect  
18 sister, perfect cousin, perfect niece, perfect friend,  
19 perfect peer, perfect student, perfect confidante,  
20 perfect advocate. Everything about her was just that:  
21 perfect.

22 She was, is and always will be in my mind and heart,  
23 our very own Queen of Hearts.

24 From family friend Gay Anderson: Megan was a lovely  
25 young girl with the most beautiful smile and nature,

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1 which could only be described as a delight to see in  
 2 a teenage girl just heading towards the end of her last  
 3 year in senior school.  
 4 Megan was a very popular girl in school, with many  
 5 friends. Our son, Charlie, was in Megan's class at  
 6 school and they had a special relationship, having grown  
 7 up together. Megan was very special to Charlie and he  
 8 truly missed her in his last months of school and always  
 9 will.  
 10 Megan was a music fan and loved attending concerts  
 11 of all different genres, and we will especially remember  
 12 our yearly girls' outing to the Radio City Show, which  
 13 she and our daughters all enjoyed as a special occasion.  
 14 We can value our special holidays and weekends away  
 15 as treasured memories as they will never be the same  
 16 again. Megan was a delight to be around and got along  
 17 with all adults and children.  
 18 Megan had a fantastic relationship with her family,  
 19 always shopping with her mum, spending hours talking to  
 20 Brad -- I'm sure they had a secret language -- knocking  
 21 her dad's beer over. One thing you can be sure of is  
 22 Megan was greatly loved by her family and she greatly  
 23 loved them. Losing Megan has had an enormous impact on  
 24 her family and our family as our own children were 15  
 25 and 17 at the time, and this has devastated their lives,

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1 and ours, forever with losing such a lovely cousin and  
 2 friend. Gay and Ste Anderson.  
 3 From Megan's primary schoolteacher, Mrs Coleman:  
 4 Megan began her life at Halewood C of E school as  
 5 a little girl with bouncy blonde curls, an infectious  
 6 smile and eyes that sparkled with adventure. All  
 7 through her primary school years she was loved by all  
 8 who met her. She was kind, thoughtful, caring and  
 9 a friend to everyone. No matter what kind of day it  
 10 was, how tricky the work was or how she was feeling,  
 11 Megan was always smiling, always laughing and  
 12 encouraging those around her to do the same.  
 13 She never had a cross or unkind word to say. Megan  
 14 was a quiet girl who just got on with things and, as she  
 15 grew, so did her confidence. We were so proud when she  
 16 stepped into her role so well in our end of year play.  
 17 When Megan left our school in Year 6, no longer  
 18 a little girl, but still with bouncy blonde curls and an  
 19 infectious smile and eyes that sparkled with adventure,  
 20 she was excited and nervous for what secondary school  
 21 would bring. But she knew with her friends around her  
 22 she would settle in quickly. All those who had the  
 23 pleasure to meet Megan will always remember the warmth  
 24 of her eyes and her smile. A bubbly young teenager  
 25 taken too young, she will forever be in our hearts.

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1 From Megan's friend, Amy Clarke: my friend Megan was  
 2 a beautiful, funny, caring and kind person to be around.  
 3 Every time we were together, we would always be laughing  
 4 and smiling for hours on end. I always remember her  
 5 smile was so contagious, she would always be making  
 6 jokes and making everyone laugh. Megan has always been  
 7 a part of my life from a very young age. We grew up  
 8 together as we were friends from a very young age.  
 9 We shared so many memories together from both  
 10 primary school, where we spent our days playing on the  
 11 school playground, to outside of school, when we would  
 12 meet up and spend time together, laughing and talking  
 13 for hours on end.  
 14 One of my favourite memories with Megan was during  
 15 one of my Hallowe'en parties I had when we were younger.  
 16 Megan came dressed as a giant orange pumpkin, her  
 17 favourite colour of course, and her hair was so curly.  
 18 Every time I look back on the pictures it makes me smile  
 19 as I remember the happy times we spent together.  
 20 Megan's hair was one of my favourite things about  
 21 her. It was so curly and long, and I always used to  
 22 want my hair to be like that so I would always ask my  
 23 mum to braid it, so when I took it out in the morning  
 24 it would be curly like Meg's so it could be the same as  
 25 hers for school. I remember I would sit on FaceTime

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1 with her for hours when we discovered we could do that.  
 2 She even showed me how to make my hair curly while  
 3 I tried to copy her over FaceTime.

4 I used to go around to Meg's house where we would  
 5 sit and play with her rabbit, Fudge, and her cat, Jerry.  
 6 Megan always loved animals, she would always talk about  
 7 them and be so gentle with them. We would always go and  
 8 see the horses that were on the field close to her  
 9 house.

10 Another one of my favourite memories was, when Megan  
 11 used to come round to my house, my mum would let us  
 12 borrow all of her shoes and clothes and we would walk  
 13 along the hallway pretending we were in a fashion show.  
 14 We felt so grown-up in our heels.

15 Me and Megan had a day out with my mum and dad where  
 16 we went to visit a shop which had a huge field with  
 17 gigantic statues of different animals. Me and meg were  
 18 so amazed, asking my mum to take pictures of us in front  
 19 of them. They were some of my favourite pictures of us  
 20 because we looked so excited and happy.

21 Me and Megan shared so many memories and little  
 22 moments that I often look back on. I am so glad I have  
 23 these memories and pictures to remind me of the good  
 24 times we spent together.

25 From Megan's friend, Niamh Armstrong: in primary

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1 school Megan was very shy, but once you became friends  
2 with her you would see how bubbly and funny she could  
3 be. She was a good friend to so many people and I know  
4 a lot of people will agree with me when I say something  
5 will always be missing. I'm grateful to remember my  
6 last moments I spent with Megan. She was never not  
7 smiling and had the most contagious laugh. My life with  
8 Megan was nothing but happy and I can't help but smile  
9 when I think of our friendship.

10 From Megan's friend, Anna Mason: Megan was the most  
11 amazing friend anyone could ask for. She was kind,  
12 reliable and always brought a smile to your face. Megan  
13 and I first met when we were 3 years old at nursery.  
14 I remember us singing together, playing house in school.  
15 Our friend Amy had a Hallowe'en party and Meg came  
16 dressed as a big orange pumpkin costume.

17 In primary school we used to make birds' nests out  
18 of cut grass on the field. I remember making on with  
19 Meg and collecting daisies to decorate it.

20 We used to play tag on the tyres. Meg was really  
21 fast and would always catch me. The main thing  
22 I remember is that when we played we never stopped  
23 laughing and smiling when we were with Meg.

24 Charlotte Harris described Megan as a great friend  
25 and a wonderful person with a smile that was contagious.

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1 I feel so grateful to have been her friend and grown up  
2 with her. Our happy memories will live with me forever.

3 In year 6 we went on a class trip to Alton Towers.  
4 Our last ride was the pirate ships that had water guns  
5 and we had a water fight. In the photo displayed on the  
6 screen, you can see Meg and I completely soaked but  
7 smiling.

8 Megan's mum, Jo, helped organise our school prom and  
9 made us all delicious food. Meg looked beautiful  
10 wearing an orange dress with a matching flower headband  
11 and her gorgeous curly hair. We had pictures taken at  
12 school before getting into the limo. We sang and danced  
13 in the limo, taking it in turns to shout out of the  
14 windows and wave at people.

15 Meg and I went to different secondary schools but  
16 still kept in touch. We all used to go to the park  
17 together and play on the big basket swing.  
18 Olivia Hengler told me about a time she went to the park  
19 with Meg:

20 "Megan was the most caring friend and always knew  
21 how to make me smile. My favourite memory was when we  
22 spent hours sat on the swing at the park just talking  
23 and catching up and we never stopped laughing even when  
24 it rained and we had to run home."

25 Isabella Austin described Megan as:

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1 "... a kind, bubbly friend who always put a smile on  
2 your face. My favourite memory with Megan is when we  
3 danced and sang along together to the music at parties.  
4 Megan always lit up the room."

5 Megan loved music and going to concerts. Rebecca  
6 Murphy remembered when she saw Meg at a concert:

7 "Meg had gone with some of her friends and I had  
8 gone with some of mine. When we saw each other we burst  
9 out laughing because we were both wearing the same top.  
10 We couldn't believe it. Out of all the tops Megan and  
11 I wore, we wore the same one to the same place. Her  
12 smile and laugh from that day will always stay with me."

13 Two days before the attack, we were at Niamh's 15th  
14 birthday party together. We were singing, dancing and  
15 laughing on the bouncy castle. We laughed the whole  
16 night, especially when I was standing on my tiptoes  
17 trying to be as tall as Megan and our other friends  
18 in the picture. We all played on the bouncy castle but  
19 we were all a bit big for it. If too many of us stood  
20 in the middle it collapsed and we all fell on top of  
21 each other, which made us laugh even more.

22 Half term was next week and we said we would choose  
23 a day to go out for breakfast, but Meg was taken from us  
24 before we got chance to do this. Later, we all said our  
25 goodbyes to Meg and she gave me a big hug.

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1 I love and miss her so much and will cherish our  
2 memories forever.

3 From Megan's friend, Molly Neal: I have known Megan  
4 for most of my life and I'm lucky to call her one of my  
5 kindest friends. We have grown up and shared so many  
6 fun and loving memories. Megan was a really cheerful  
7 girl who was always smiling and laughing. We shared so  
8 many fun times, like seeing our favourite people in  
9 concert and had the best sleepovers. These memories  
10 will always be in my heart and I will never forget  
11 Megan.

12 From Megan's secondary school principal, Gary Evans:  
13 Megan started at Halewood Academy the same day I did.  
14 For that reason, Megan's year group was always a special  
15 group for me. My main memory of Meg is her smile. Over  
16 time it became a habit to chat to Megan and her friends  
17 during a break or at lunchtime. They tended to sit  
18 at the same table each day. They were a lovely group of  
19 students and I remember how Megan and her friends would  
20 humour me by listening to my probably awful jokes.  
21 Whenever I saw Megan around school, she would always say  
22 hi and you would see that smile.

23 Megan worked really hard at school and seemed to  
24 enjoy her time in school. I can recall she was doing  
25 particularly well in geography and Spanish. I have

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1 absolutely no doubt that Megan was going to enjoy  
 2 success in her GCSEs and beyond.  
 3 However, Megan had a real sense of fun. She loved  
 4 her friends so much. As a headteacher, you become very  
 5 protective of the students you serve. The atrocity in  
 6 Manchester had a huge impact on everyone in school and  
 7 it really affected me. Megan's friends were  
 8 extraordinary in how they dealt with their grief.  
 9 Within days, they were working with me and other staff  
 10 to organise fund-raising events and then they presented  
 11 the idea of a memorial garden.  
 12 I am proud to say that this is now at the heart of  
 13 the school. It is a place where students and staff can  
 14 sit in quiet and reflect. Each time I am there I think  
 15 of all the work the students and staff put into this and  
 16 then I see Megan's pin design, created by her brother  
 17 Bradley, and I smile. I just wish I could see Megan  
 18 smile back.  
 19 From Megan's year group progress leader  
 20 Carol Thomas: Megan was a very intelligent and  
 21 hard-working young lady. She had a positive attitude  
 22 towards learning and would put 100% into everything,  
 23 never giving up. Megan was a very academic student and  
 24 had high expectations. She was a strong person through  
 25 and through, with a strong character, personality and

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1 presence. Megan was well liked by all staff and  
 2 students. She was honest, reliable and valued by her  
 3 friends. As young as she was, Megan was always the  
 4 peacemaker and the voice of reason. She had a zest for  
 5 life and her smile would brighten up your day.  
 6 From Megan's assistant progress leader,  
 7 Jacqui Anderson: Megan settled in at the academy very  
 8 well with a close friendship group around her. Megan  
 9 was respected by all. She would light up any room she  
 10 was in with her huge cheeky smile. Megan was always  
 11 eager to help others and she spread the love and  
 12 laughter wherever she went. Megan left an impact on all  
 13 of us and touched the lives of so many in her short time  
 14 with us. Megan leaves us smiling through our tears.  
 15 She was joy personified.  
 16 From Megan's tutor, Sarah Bligh: Megan had an  
 17 absolutely infectious smile and could always be relied  
 18 upon to bring an air of calm to even the most hectic  
 19 mornings. She was always there to support her friends  
 20 and gave her time to them unconditionally. She was  
 21 hard-working and dedicated to her studies, showing her  
 22 determination to succeed whilst also sharing her  
 23 passions and enjoying a good chat. Megan showed a love  
 24 of life and a life filled with huge potential, which  
 25 we can only hope to do justice to in her memory.

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1 From Megan's boyfriend, Kieran Hindley: Megan was  
 2 one of a kind. She was gorgeous and kind to everyone  
 3 she met. She would make you happy in an instant, no  
 4 matter what mood you were in, just by showing you her  
 5 beautiful smile. Meg made my life a lot better in the  
 6 time we were together and I'll cherish the memories  
 7 I had with her for the rest of my life. I will always  
 8 love her and I wish I could hear her laugh one last  
 9 time. Love you, Meg. Kieran.  
 10 From Megan's friend, Jasmine Shacklock: Megan was  
 11 the kindest, most inspiring person I ever got the chance  
 12 of being friends with. She would bring light into any  
 13 room that she was in, always laughing and happy wherever  
 14 she went. My favourite memory with Megan would be our  
 15 Desperate Housewives catch-ups, as we would call them.  
 16 We would watch episode after episode with each other  
 17 nearly every day, always ending up with us screaming and  
 18 dancing around her room somehow.  
 19 We would always find fun in doing the most stupid  
 20 things with each other, from sneaking into children's  
 21 play areas in jellybeans, to making up silly dances in  
 22 her kitchen, and annoying our schoolteachers because  
 23 we would never stop talking and laughing at the  
 24 slightest of things.  
 25 I miss our pool days in Hannah's garden, blasting

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1 music as if it was only us around, and even our film  
 2 days when we would try and watch a scary film but would  
 3 never get more than 10 minutes into it.  
 4 She pushed me and everyone around her to do better.  
 5 She would see the good in anyone and bring it out.  
 6 I will always remember Megan as who she was: a bubble of  
 7 life, still inspiring people to do good, even now.  
 8 From Megan's friend, Hannah Kelly: three years ago,  
 9 life changed drastically. The tragic event that took  
 10 place left my heart broken and the adjustment to life  
 11 a painful struggle.  
 12 The day I met Megan was the first day of secondary  
 13 school. We were both nervous and that's what brought us  
 14 close together as she understood what was going on.  
 15 From that day forward, we were inseparable.  
 16 Megan was a warm-hearted person that would go out of  
 17 her way to do anything for anyone. She was the most  
 18 cheerful person I've ever met and would never have a bad  
 19 word to say. She was honestly a ray of sunshine that  
 20 I'll never forget.  
 21 My greatest memory with Megan began in Year 7 when  
 22 we went to Chester Zoo with the school. We ran around  
 23 joking and laughing. Later that evening, Megan came  
 24 back to my house, meeting the rest of my family. We  
 25 blasted the music, singing and dancing around.

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1 I remember the time I went away with Megan and her  
2 family to their caravan and all we did was laugh and  
3 amuse ourselves and I remember the day we went down to  
4 the beach, we were ringing my family, telling them they  
5 could watch us on the camera, so we jumped around and  
6 acted silly until they noticed.

7 I miss having Megan around on all occasions we had  
8 planned and everything we dreamed about has all had to  
9 change. I will never forget Megan: you were the best  
10 friend I always wished for and forever will be in my  
11 heart and my thoughts.

12 From Megan's friend, Faye Clifton: I met Megan when  
13 we started secondary school and I was so lucky to have.  
14 I was nervous to start and make new friends, but Meg was  
15 definitely one of the girls who accepted everyone for  
16 who they were and she helped me find my feet in school  
17 by just being herself.

18 Meg was always half a glass full. She saw the  
19 bright side in every situation. While we would all moan  
20 about how tired we were or how early it was, Meg was  
21 just happy to spend the whole day with her friends. Me  
22 and Megan took PE together and laughed every lesson,  
23 maybe because she did something silly or that I just  
24 didn't get what was going on, but we always had a laugh,  
25 that's for sure. There was never a dull moment.

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1 From school to our parties, we would sing and dance  
2 and have a laugh because that's what Megan was all  
3 about. I am so privileged to have met Meg and shared so  
4 many smiles and giggles, to be able to remember her to  
5 be the beautiful girl she was, inside and out.

6 Even though I didn't know her as long as some of the  
7 others, I felt like I had known her for a lifetime and  
8 I am so grateful. Megan was the most lovely person  
9 I have met and I will forever miss her and always  
10 remember her.

11 From Megan's friend, Ashleigh Falls: when I was  
12 asked to write this I wasn't sure what to say. I wasn't  
13 sure how to put into words just how special Megan was to  
14 me and how much she'd had an impact on my life. When we  
15 met in school, we had most lessons together and then we  
16 picked the same GCSE choices. Our whole school day was  
17 filled with laughs, jokes and amazing memories.

18 Although school is hard, it was most definitely made  
19 easier with friends around me and Megan was a big part  
20 of this. Megan was someone who could make you feel  
21 better with just a smile. She would put other people's  
22 needs over her own and always treated people with  
23 kindness. She was there for me if I needed her and  
24 stood by me as my friend.

25 We shared amazing memories together and amazing

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1 moments, our favourite being sleepovers. Staying up  
2 watching movies only to be interrupted by the endless  
3 chatter that never got boring. These memories I will  
4 never forget. I will always remember how much she meant  
5 to me.

6 I always wear her pin and orange ribbon, her  
7 favourite colour, and I wear it to show my support and  
8 stand for Megan as I am so proud to do.

9 Megan was a part of me. She has helped me and made  
10 me who I am today and continues to affect my life  
11 through the memories of her that she made me a better  
12 version of myself and always saw the best in people,  
13 which is one of the many parts that made her so special,  
14 not just to me but to everyone. Megan was one of  
15 a kind. I don't think I will ever have a friendship  
16 like that with anyone.

17 She will always be in my mind and heart and I'll  
18 never forget her and how good she could make someone  
19 feel. She made so many people happy and I am really  
20 fortunate to have known such an amazing person and  
21 friend in my life like Megan.

22 From Megan's friend, Ellie Moss: me and Megan were  
23 in the same year at school. I first met her at her  
24 friend's birthday party in Year 7. I'd only known her  
25 properly for a few hours, but the way she laughed and

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1 joked with me, you'd think we'd been friends for years.  
2 She was like that with everyone she met, treating them  
3 so kindly and welcoming. Having Megan as a friend meant  
4 you always had someone to talk to and joke with. She  
5 was always so positive and uplifting, her personality  
6 lit up every room.

7 My favourite memory with Megan is when we went to  
8 the concert with all of our friends. We danced, sang,  
9 laughed, all night, even through the breaks. She  
10 wouldn't let us sit down. I like to remember this  
11 moment particularly because not only is it filled with  
12 happiness but she's doing something that she loved.

13 Trying to put into words on a piece of paper how  
14 amazing someone like Megan truly is is extremely  
15 difficult, but I hope I have done Megan and her family  
16 proud. Anybody who knew Megan or had the honour of  
17 calling her a friend will know she lived her life to the  
18 fullest, lovingly, laughing and smiling that beautiful  
19 smile. And that's how she will be remembered forever.

20 From Bradley's closest friend, Rosie LeGood: I knew  
21 Megan for all of her life. I can even remember Joanne  
22 being pregnant with her. When I was in Year 6, I was  
23 Megan's reception monitor. She was so cute and her  
24 blonde curls, and I used to love swinging her around and  
25 playing with her and her friends.

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1 Megan would appear quite shy but she was very chatty  
 2 as a child when she knew you. She would tell the  
 3 longest stories about something that had happened at  
 4 school when we would have dinner or breakfast together  
 5 and she would laugh heartily at them. At the time  
 6 I probably didn't appreciate the stories as much, but  
 7 I think back to them often and find myself laughing as  
 8 much as she would.

9 As we got older, Megan turned from Bradley's baby  
 10 sister to someone I was dying to be friends with. It  
 11 was no longer her wanting our attention, it would be us  
 12 wanting hers. I used to love going into her room and  
 13 looking at all her girly stuff and asking her questions  
 14 about her friends and boys. I would often ask her about  
 15 school hoping she would love history as much as I did.  
 16 Unfortunately for me, she took after her brother and  
 17 liked photography instead.

18 Once she started towering over me, I realised she  
 19 was growing up so fast, which I liked because it meant  
 20 she was closer to being able to come out with us.

21 I think about how much I used to pester her all the  
 22 time. At Bradley's 18th I spent a lot of time talking  
 23 to her and her friends who were mostly laughing at how  
 24 drunk I was.

25 At some point I started calling her Megatron,

1 I would see her and shout, "Megatron!" and she would  
 2 smile. I would follow this up with, "Stay skinny!" and  
 3 she'd always laugh. This may sound awful with  
 4 hindsight, but I liked making her laugh. She had the  
 5 same laugh as Mike. When I see Mike laugh now it  
 6 reminds me of her.

7 I loved it when Bradley would tell me Megan liked  
 8 something I wore or if she would ask me what make-up  
 9 I was wearing. It made me feel like she was the little  
 10 sister I never had.

11 Our group chat was often filled with the fine  
 12 details of Megan's life, whether it was what she was  
 13 wearing to a party or laughing at a video of her and  
 14 Bradley together. I have always liked things that were  
 15 too young for me or things which were too feminine for  
 16 Bradley, so I used to love talking to Megan about TV  
 17 series and films that I was way too old to be watching.

18 Growing up with the Hurleys was a lot of fun. The  
 19 meals together, camping trips and family parties are all  
 20 memories which I treasure.

21 It was an honour to have known Megan. She was a lot  
 22 of fun, I miss pestering her to be my friend, I miss  
 23 making her laugh, I miss the videos of her and Brad,  
 24 I miss talking about what she was doing or what she  
 25 would wear, I miss poking around her room and telling

1 her I had something she had, I miss the mealtime stories  
 2 and the holidays. Mostly, I miss knowing Megan as an  
 3 adult, celebrating her results, seeing her at prom,  
 4 having her first drink and talking about all the things  
 5 she would be getting up to as an 18-year-old.

6 If I could see her now, I'd still shout "Megatron!"  
 7 at her and tell her to stay skinny just to make her  
 8 laugh again.

9 From Megan's brother, Bradley: there aren't enough  
 10 hours in the day or words in the dictionary for me to  
 11 paint an accurate picture of my life with Megan.  
 12 I cannot make you feel the joy of knowing Megan or the  
 13 pain of losing her. I can't share every memory I have  
 14 and, even if I did, you still couldn't understand  
 15 because our relationship was personal, unique and  
 16 individual to us. But I hope this short piece gives  
 17 just a short insight into Meg's life and how much she  
 18 meant to me.

19 Megan was my sister. She was born when I was only  
 20 6. I remember counting down to her birth with my  
 21 family. I remember our house being extended to  
 22 accommodate our new arrival. But once Megan was born  
 23 I suppose we didn't have much in common. Being young  
 24 and selfish, the truth is I probably didn't appreciate  
 25 having her around for the first few years of her life.

1 But as we grew older together, Megan and I developed  
 2 a new bond, one like I'd never experienced before, the  
 3 brother and sister bond. Some of my earliest memories  
 4 are playing in the garden, chasing each other, playing  
 5 hide and seek, and me developing the nickname Moo-moo  
 6 for her. Nicknames would go on to become a running  
 7 theme in our family. Megandoodles, Mantan, Megatron and  
 8 Cuddle Fish would go on to become just a few of Megan's  
 9 part-time names for different phases of her life.

10 Though the nicknames came and went, the relationship  
 11 continued strong, of course. The age gap had its  
 12 moments. I would often become the boring older brother  
 13 who didn't want to play as much as his energetic little  
 14 sister and she would become the person who was banned  
 15 from my bedroom, but we would always end up being best  
 16 of friends again and I would host a "Bro and Sis Night",  
 17 where we would pick a movie and watch it in my room with  
 18 goodies, dedicating the night to some quality time  
 19 together. We would love these nights.

20 We shared everything in our life, schools, home,  
 21 holidays, family and experiences. And though the 6-year  
 22 age gap followed us, it seemed only to shrink as we got  
 23 older. That's when our relationship flourished the  
 24 most.

25 In 2008, our parents opened their own business and

1 though during the early years Meg and I would love to be  
2 at the shop messing around and getting in the way, we  
3 eventually decided to stay at home to avoid the early  
4 mornings and lack of wi-fi. So during the weekend and  
5 on school holidays, it was just us two for most of the  
6 day with the house to ourselves and we loved it.

7 After splitting the house chores, we would get on  
8 the couch and order a breakfast delivery from our  
9 parents' café and enjoy chilling together.

10 It was around this time we started to develop  
11 similar interests and we got to know each other's  
12 personalities a bit more. I always remember this one  
13 day when we discovered "Keeping Up with the Kardashians"  
14 on Sky and we binge-watched the first series for the  
15 whole day. As we gained popularity, we maintained the  
16 stance that we were the first people who kept up with  
17 the Kardashians before it was cool to.

18 This was just the beginning of our shared pop  
19 culture obsession. We eventually loved all the same  
20 movies, the same TV shows and the same celebrities, but  
21 most of all the same music. Music became a running  
22 theme in our life and it was something we loved just as  
23 much as each other.

24 Megan would ask me to download new music on to her  
25 iTunes and for the most part it was songs we shared a

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1 love for. Our iTunes were near identical. I would  
2 often wait for Megan to get home from school and eagerly  
3 run down the stairs with my speaker in my hand, excited  
4 to show her the latest song that was out that day, and  
5 she would just be as excited as me to hear them.  
6 We would look at each other and wait for our reaction as  
7 to whether it was a hit or not.

8 One of my favourite memories of Megan from May 2017  
9 was doing just that to show her Katy Perry's latest  
10 single, "Swish Swish". I didn't mention the song  
11 featured one of our other favourites, Nicki Minaj. We  
12 had seen her in concert in 2015 and although this was  
13 our sixth concert together, it was our first time going  
14 alone and we had the best night singing along to the  
15 songs we loved. Meg's eyes lit up with excitement when  
16 she first heard Nicki on the track and I smile about it  
17 every time I hear that song.

18 These are the memories that come into my head the  
19 most. They may seem trivial but our shared passion for  
20 music is something that stands out for me so much.  
21 I feel like I'll never share an interest with anyone  
22 in the same way again. We discovered it together,  
23 experienced it together, and fell in love with it  
24 together.

25 We would set alarms for 3 in the morning to watch

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1 music videos premiere or performances from America  
2 debut. We had our own individual interests but music  
3 was our thing that we did together.

4 By this time, Megan was nearly the same height as me  
5 and full of confidence, growing into a woman before our  
6 eyes. If you didn't live with her, you could be  
7 forgiven for describing her as quiet, but in reality she  
8 was just a chilled out girl. She didn't seem to have  
9 worries or anxieties and didn't often complain. Meg  
10 would roll her eyes at my problems and think I was being  
11 dramatic, which I usually was, and I admired her  
12 laid-back nature. We had grown-up talks about the  
13 world, schools, and about our lives.

14 She was very mature, good at conversation and could  
15 look at any situation from different perspectives to  
16 give her level-headed take and you definitely wouldn't  
17 feel like you were speaking to a 15-year-old girl.

18 Although I was the louder and more dramatic of us  
19 both, we had an understanding and admiration for each  
20 other. People would often say how she looked up to me  
21 and wanted to be like me, but really, I think we were  
22 just both happy to know each other and felt lucky to  
23 have a best friend within a sibling.

24 Megan's sense of humour was unmatched and we could  
25 belly-laugh for ages at the silliest thing, often at my

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1 expense because she was far too cool to ever be the butt  
2 of the joke.

3 Her beaming smile and contagious laugh could lighten  
4 any mood. She was such a bright light.

5 The 6-year age gap felt it had almost completely  
6 closed when we were both teenagers at the same time.  
7 Megan and I would share fashion advice, ask each other  
8 opinions on outfits, and introduce one another to new  
9 things, and we were truly closer than ever. I would buy  
10 her make-up and clothes on special occasions, which she  
11 always appreciated because she trusted my judgement and  
12 I trusted hers.

13 We would shop together, go to the cinema, go for  
14 meals and simply enjoy each other's company, all the  
15 while blasting our favourite albums in my car. We both  
16 got into our first romantic relationships within the  
17 same year and had so many new feelings and emotions to  
18 share and stories to relate about. It felt like  
19 becoming best friends all over again with someone you  
20 had known your whole life.

21 This was the case up until our very last night  
22 together at the concert. We were sat in the Prime View  
23 Bar instead of watching the support acts, where we  
24 chatted, laughed and shared stories. "Swish Swish" by  
25 Katy Perry and Nicky Minaj played in the bar.

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1 Losing Megan at the time feels even more painful  
 2 because of the stage we were at in our relationship and  
 3 it hurts to think how close we would have been today,  
 4 what we would have been doing now, how different life  
 5 would be. Though the loss of Megan is so hard to  
 6 accept, I don't cry or get sad when I remember her;  
 7 I smile. I think about how she would react in certain  
 8 moments to certain songs, to certain episodes of the  
 9 Kardashians. I think of how many inside jokes we would  
 10 have by now, what life struggles we would be facing and  
 11 helping each other with, whether we had been on our  
 12 first night out together, where in the world we would  
 13 have travelled, how amazing she would be, how lucky I am  
 14 to have had the time I did. I suppose that's what  
 15 people mean when they say someone is always with you.  
 16 Love you always, sis.

17 Final words from the Hurley family: since the  
 18 horrendous day in May 2017, our lives have been ruined  
 19 forever. Our hearts have been shattered into a million  
 20 pieces. The pain we feel day in, day out, year upon  
 21 year. Losing Megan has left an enormous and  
 22 irreparable void in our lives. We miss you more than  
 23 words can say, Megan. You will forever be our beautiful  
 24 beauty queen. Lots of love, mum, dad and Brad.

25 SIR JOHN SAUNDERS: Thank you, Mr Smith. Can I say

1 thank you to Megan's mother and father and to her  
 2 relatives and friends for sharing with us those insights  
 3 into the very full and happy life of their amazing girl,  
 4 and also sharing with us the overwhelming grief they and  
 5 others have suffered as a result of her untimely death.  
 6 A recurring thought during a number of these tributes  
 7 has been what a waste of so much potential.

8 Mr Greaney.

9 MR GREANEY: Sir, thank you very much. What we propose,  
 10 subject to your view, is that we should take our lunch  
 11 break at this stage and return with the next tribute at  
 12 1.40.

13 SIR JOHN SAUNDERS: Thank you.

14 (12.28 pm)

(Lunch adjournment)

16 (1.40 pm)

17 MR GREANEY: The pen portrait of Courtney Boyle, prepared by  
 18 Deborah Hutchinson, Courtney's mum, as she wanted me to  
 19 describe her, along with other family members. Deborah  
 20 is in the hearing room seated beside me, along with her  
 21 sister and Courtney's auntie, Andrea Hope.

22 The following people are watching the proceedings  
 23 remotely: Deborah's daughter, so Courtney's sister  
 24 Nicole Boyle; Courtney's uncle, Alan Hope; Courtney's  
 25 cousins, Amy and Ryan Hope; Callum Maundrill, Courtney's

1 boyfriend; Callum's friend, Rama(?); Charlotte Rogan,  
 2 Courtney's friend from primary school; and Laura Jones,  
 3 a friend of Courtney's from university.

4 Members of the family's legal team, including  
 5 leading and junior counsel and their instructing  
 6 solicitor, are present also in the hearing room.

7 Deborah will be reading her own statement and that  
 8 will then be followed by the reading of a number of  
 9 other statements: the statement of Nicole Boyle, so as  
 10 we've said, Courtney's sister, will be read by  
 11 Adam Payter, counsel to the family; the statement of  
 12 Andrea and Alan Hope, Courtney's aunt and uncle, will be  
 13 read by Scott Baxter, the family solicitor; the  
 14 statement of Amy and Ryan Hope will be read by Scott  
 15 also; and the statement of Callum Maundrill will be read  
 16 by Adam. I will introduce each of those at the  
 17 appropriate stage.

18 Once the reading of the statements has been  
 19 concluded, we will play a presentation of photographs of  
 20 Courtney put together by the family. The presentation  
 21 is accompanied by a song "A Thousand Years" by  
 22 Christina Perri. If the song is playing when the  
 23 presentation reaches an end, we'll play the song to its  
 24 end.

25

1 Pen portrait of COURTNEY BOYLE  
 2 DEBORAH HUTCHINSON: On 25 October 1997, at 5.40 am, I gave  
 3 birth to the most beautiful girl, weighing 6 pounds and  
 4 10 ounces. So small and dainty with her gorgeous golden  
 5 auburn hair, I was besotted with my wonderful bundle of  
 6 joy and I promised Courtney from that day I would always  
 7 protect her, my precious daughter.

8 Courtney was a happy baby and began to thrive. She  
 9 was such a friendly character, always giggling as well  
 10 as getting up to a lot of mischief. Courtney loved all  
 11 different foods. Her favourite as a toddler was  
 12 spaghetti bolognese. One evening Courtney was enjoying  
 13 fish bites with peas when she went very quiet and  
 14 pointed to her nose. Courtney had only stuck a pea up  
 15 her nose, which became impossible to remove, so A&E was  
 16 a must. They tried everything to remove the pea, but it  
 17 was well and truly lodged, so Courtney had to go for  
 18 surgery to remove the pea. Just as we were going ready  
 19 to go down to theatre, Courtney gave an almighty sneeze  
 20 and the pea went flying across the floor to my relief.  
 21 After that Courtney never ate peas again.

22 Courtney had a very close bond to her cousins, Amy  
 23 and Ryan. Their bond was unbreakable and they played  
 24 for hours together as toddlers and also attended toddler  
 25 group together. Courtney became a little tomboy and

1 preferred to play with cars than dolls. Courtney became  
2 a huge fan of WWE and attended one of their events with  
3 ringside seats with her cousin, Ryan.

4 Courtney's sister was born in July 2002. Courtney  
5 adored Nicole and loved being a big sister. They had  
6 such a lovely bond. Nicole suffered with anxiety but  
7 even when Courtney moved to university, they were in  
8 contact every day and remained very close.

9 When Courtney attended nursery, my little petite,  
10 shy, quiet girl was given a part of the angel in her  
11 Christmas play. She looked so cute and loved being an  
12 angel as she always said her grandma was the Angel of  
13 the North, which we would normally visit, taking her  
14 little bike with us on a Sunday afternoon.

15 Courtney remained close to the friends she had made  
16 in primary school right through to her sixth form  
17 college. She always worked hard to get her grades and  
18 the teachers always commented that Courtney was such  
19 a pleasure to teach and a very quiet girl. Her  
20 favourite lesson was geography.

21 Courtney worked very hard at school and remained  
22 focused and determined to go on to pass her GCSEs,  
23 A levels, and be able to go to university and continue  
24 to follow her dreams.

25 Courtney's worst nightmare was her school prom. She

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1 hated being a girly-girl but I managed to persuade  
2 Courtney to attend. She looked beautiful, but when we  
3 arrived at her friend's house, Courtney decided to lock  
4 herself in the bathroom in floods of tears. She said  
5 she hated getting photographed as it made her feel very  
6 uncomfortable. After what seemed like forever  
7 I eventually got her to her prom with much relief.

8 Courtney found a love for music. Her favourite was  
9 Avril Lavigne and Green Day. She started to attend  
10 concerts with her friends, Charlotte and Lucy. Concerts  
11 she attended were N-Dubz, Tinchy Stryder and  
12 Justin Bieber, just to name a few.

13 Courtney, now aged 16, decided to get a little  
14 part-time job in Greggs so she could afford to go to  
15 Leeds Festival with her friends. She loved her little  
16 job in the Metro Centre and was so excited to be  
17 attending her first festival. Courtney saved hard and  
18 the date soon came around for the festival. I was very  
19 nervous but I knew my daughter was very sensible.

20 It was at the festival where she met Callum and  
21 their love for each other became so strong even with the  
22 distance. It was lovely to see my daughter happy and be  
23 so positive about her future.

24 When Courtney reached the age of 18 she was offered  
25 a place at Leeds Beckett University to study criminology

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1 with psychology. Courtney was ecstatic at the news and  
2 dreamed of the day she would hopefully work in the  
3 Prison Service as a criminal psychologist working with  
4 criminals like the Krays.

5 The day arrived for Courtney to start the next  
6 chapter in her life, living away from home and becoming  
7 an independent woman. It was heartbreaking leaving her  
8 that day. Courtney FaceTimed me and called me every  
9 day. She settled well into her student flat and made  
10 a great group of new friends. Courtney was transferred  
11 to work in Greggs in Leeds. It was the happiest I had  
12 seen my Courtney and she was loving life as a student.  
13 Courtney had so much more confidence and my shy, quiet  
14 girl had become a gorgeous woman with a loving care  
15 nature to match.

16 In early May 2017 Courtney submitted her first exam  
17 paper and was nervous to receive her results in June.  
18 On 22 May, Courtney decided she would attend Manchester  
19 with us as she was free. We picked her up from her  
20 accommodation and, as always, she was hungry. We  
21 arrived in Manchester, had lunch, and went holiday  
22 shopping as Courtney and Callum had just booked their  
23 first holiday to Amsterdam in August. She was so  
24 excited. We headed towards the arena as Nicole was  
25 attending the Ariana Grande concert. Nicole had saved

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1 up all her birthday and pocket money for a VIP ticket.

2 Courtney stood in the VIP queue with Nicole and  
3 said, "Ring me when you need me." Courtney loved her  
4 little sister so much. Nicole rang Courtney to say she  
5 was fine. Courtney replied saying, "We're just going  
6 for a Nando's." Courtney kept in contact with Nicole  
7 throughout the concert via text.

8 I will never forget the laughing in the car before  
9 Courtney left to walk into the foyer. She was  
10 complaining she was cold, all wrapped up in a blanket,  
11 which was nothing unusual for Courtney as she always was  
12 in hoodies or onesies; even when the weather was hot  
13 Courtney was wrapped up for winter.

14 I can still see my daughter smile as she left the  
15 car that night, knowing now that her life has been  
16 cruelly taken from her when she had everything to live  
17 for.

18 Courtney never hurt anyone. She had a beautiful  
19 heart and always put others first. Courtney had become  
20 a strong-minded and private young lady. I was informed  
21 by the university a week after Courtney's funeral that  
22 Courtney had gained a first in her exam paper and that  
23 she would be given an honorary degree by the university  
24 in 2017.

25 I would give the world to see my daughter and best

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1 friend again, to hear her voice and look in her  
 2 beautiful brown eyes. I know that as time goes by my  
 3 daughter's beauty will never fade and she will always  
 4 remain beautiful .  
 5 Thank you.  
 6 SIR JOHN SAUNDERS: Thank you very much.  
 7 MR GREANEY: Sir, I am now going to ask Adam Payter to read  
 8 the statement of Nicole.  
 9 ADAM PAYTER: Courtney, my sister. Courtney was someone who  
 10 people would love to be around. Her personality stood  
 11 out above anyone else because of her witty and funny  
 12 personality . She didn't care about what anyone else  
 13 thought of her, which is something I hugely respected  
 14 her for .  
 15 Growing up with Courtney was like growing up with  
 16 a best friend . She would constantly let me watch her  
 17 play on her games, sit with her friends when they were  
 18 around the house and overall protected me when times  
 19 became difficult and tough.  
 20 Courtney was like a safe place for me. She guided  
 21 all three of us -- me, herself and my mam -- through  
 22 darker times, shining a light on these situations ,  
 23 ensuring we kept a smile on our face .  
 24 She always hated to see either me or my mam feeling  
 25 down or sad, so would try her best to resolve it .

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1 Reassuring us we had each other and that's all we would  
 2 ever need. So when she sadly passed away, we lost  
 3 a part of ourselves .  
 4 I want to make sure Courtney is forever remembered  
 5 as an amazingly bright and smart girl who shone so  
 6 brightly in any place she was and still does today.  
 7 Love you always.  
 8 MR GREANEY: Scott Baxter will now read the statement of  
 9 Andrea and Alan Hope.  
 10 SCOTT BAXTER: Our gorgeous niece, from the date you were  
 11 born we always had a special , close bond. We had so  
 12 many family fun days out together . You were a massive  
 13 part of our lives .  
 14 I remember our last Christmas Day together. You ate  
 15 far too much lunch and had to have a "nana nap". I miss  
 16 your telephone calls , asking for my advice, and we would  
 17 usually end up putting the world to rights . You had  
 18 turned into a beautiful , confident young lady, loving  
 19 and caring , and then our worst nightmare happened and  
 20 all of a sudden you were taken .  
 21 But now since you've gone, there's a massive hole in  
 22 our lives . Birthdays and especially Christmas will  
 23 never be the same. Instead, we have the awful memory of  
 24 the day you were taken. Our lives will never be the  
 25 same, but we get through each day knowing that you would

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1 want us to and knowing you're always with us every step  
 2 of the way.  
 3 Love you forever , my special angel. Auntie Andrea  
 4 and Uncle Alan.  
 5 MR GREANEY: Scott will also read the statement of Amy and  
 6 Ryan Hope, Courtney's cousins.  
 7 SCOTT BAXTER: Our cousin, Courtney. We've always been  
 8 close since you were born. For me, Amy, you were my  
 9 first best friend before Ryan and Nicole came along and  
 10 it was just us two. Then when Ryan was born and you  
 11 became a little tomboy and sat playing cars with him for  
 12 ages.  
 13 As cousins we always had each other's back and still  
 14 do. We've got some great memories, some of which are  
 15 hilarious . I'll never felt you ringing me at  
 16 Leeds Festival , drunk, and just leaving me on the phone  
 17 to Callum because we "had to" meet.  
 18 Another personal highlight is when you pushed me  
 19 in the pool when I was about 4 in the Dominican Republic  
 20 and you were 2. I nearly drowned but it's just banter  
 21 now.  
 22 The night before you left for uni was also great .  
 23 All of us in the Stone Trough discussing random memories  
 24 and just having a laugh . You were sat opening your good  
 25 luck cards which I remember still seeing in your

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1 university room when we cleared it out 8 months later .  
 2 I saw you the day before it happened. I'm so  
 3 relieved that I went to Leeds to see you that weekend  
 4 with my friends. I can still see you standing up in  
 5 Wetherspoons going "Amy!" when I arrived like it was  
 6 yesterday . I can also remember you clearly in your  
 7 dressing gown the next morning before I left , both of us  
 8 not feeling too grand and saying bye. That was the last  
 9 time I got to speak to you in person.  
 10 The days following were the worst in our lives to  
 11 date and I hope nothing matches it in the future . You  
 12 were an amazing person with such a kind heart and didn't  
 13 deserve this . We miss you so much and it's not been the  
 14 same without you.  
 15 Love you always, Amy and Ryan.  
 16 MR GREANEY: The final statement is the statement of Callum  
 17 Maundrill, Courtney's boyfriend, and Adam will read this  
 18 statement.  
 19 ADAM PAYTER: I remember the first time I ever met Courtney.  
 20 I was walking into one of the music tents at the Leeds  
 21 and Reading Festival and she walked straight into my  
 22 chest by accident, head first . I looked down at her and  
 23 we laughed and we got chatting . Safe to say from that  
 24 moment onwards the rest was history . We spent most of  
 25 the festival with each other and agreed to keep in touch

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1 despite living in totally different cities . Not for  
2 long.  
3 Almost 2 years on, we'd had the best times of our  
4 lives together. She made the good times great and the  
5 bad times bearable. And I know I did the same for her  
6 because we loved each other to bits .  
7 Seeing her blossom so angelically into the  
8 confident, passionate free spirit she was still to this  
9 day brings me joy because I was so, so lucky to bump  
10 into her in what was essentially a field filled with  
11 90,000 people.  
12 On the other hand though, reflecting on her journey  
13 through life is the thing that breaks my heart the most  
14 because she wasn't finished . She was on her way to  
15 being truly happy and not many people ever reach that  
16 place. Nothing was going to stop her and she deserved  
17 to be happy more than anyone else I've ever met. She  
18 had this beautiful resilience that made her so strong  
19 and made her a pillar of stability and support for so  
20 many people, friends and family alike .  
21 Courtney's passing has been such a deep and crushing  
22 loss to me and not just me, of course, but everyone who  
23 knew and loved her. Her passing is and always will be  
24 a bigger loss to the world though, even if the world  
25 never got the chance to find out for itself .

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1 SIR JOHN SAUNDERS: Thank you. Thank you to all those who  
2 have read the tributes and particularly to  
3 Deborah Hutchinson. It's a remarkable achievement to be  
4 able to read it out yourself and to describe for us how  
5 your daughter had grown into a successful, confident and  
6 independent young woman on the verge of what would no  
7 doubt have been a very successful career .  
8 MR GREANEY: Sir, we are now, with the assistance of  
9 Mr Wilson, going to play a presentation containing  
10 a compilation of photographs of Courtney, which, as  
11 I indicated earlier, is accompanied by music.  
12 SIR JOHN SAUNDERS: Thank you.  
13 (Video played to the inquiry )  
14 MR GREANEY: Sir, we will take a break now until 2.45.  
15 SIR JOHN SAUNDERS: Thank you.  
16 (2.08 pm)  
17 (A short break)  
18 (2.45 pm)  
19 SIR JOHN SAUNDERS: Mr Greaney.  
20 MR GREANEY: Sir, thank you.  
21 This is the pen portrait of Kelly Brewster, prepared  
22 by her family. Present in the hearing room are the  
23 following members of the family: Kim and Kevin Brewster,  
24 Kelly's mum and dad; Ian Winslow, Kelly's partner;  
25 Claire Booth, Kelly's sister; and Hollie Booth, Kelly's

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1 niece .  
2 Viewing the proceedings remotely are: Adam Brewster,  
3 Kelly's brother, together with Adam's partner Emma;  
4 Demi Booth, Claire's daughter; and Dale Booth, Kelly's  
5 brother-in-law.  
6 Phoebe, Ian's daughter, is in the family's thoughts  
7 today as they sit in this hearing room, although by  
8 reason of age she will not be watching the footage, but  
9 they're confident she will wish to do so in the future .  
10 Other bereaved families are also present within the  
11 hearing room providing their support to the Brewster  
12 family .  
13 The pen portrait relating to Kelly will be in  
14 a number of stages. First, a video containing  
15 photographs of Kelly will be shown, accompanied by  
16 music, the music being the song "Missing You".  
17 Second, Shane Smith will read the first part of  
18 a statement about Kelly prepared by the family. Third,  
19 and finally, Alex Jamieson, part of the family's counsel  
20 team will read the second part of that statement.  
21 As is now usual, I will introduce each of them  
22 at the appropriate time.  
23 Whilst the statement is read by Shane and Alex,  
24 photographs of Kelly will be shown on a loop. If the  
25 reading of the statement ends before the compilation of

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1 photographs has concluded, we will watch the compilation  
2 to the end.  
3 So we will begin with the playing of the video,  
4 please, Mr Wilson {INQ035417/1}.  
5 (Video played to the inquiry )  
6 Pen portrait of KELLY BREWSTER  
7 MR GREANEY: Sir, I'm now going to invite Shane to read the  
8 first part of the family's tribute to Kelly .  
9 SHANE SMITH: Kelly was born in Sheffield at 16.07 on  
10 19 September 1984. She weighed 7 pounds and 6 ounces  
11 and had loads of thick brown hair. She was the second  
12 child of Kim and Kevin and the younger sister of Claire .  
13 She was a happy and content baby, although she didn't  
14 sleep through the night until she was around 18 months  
15 old.  
16 The girls got on very well and would play nicely  
17 together and share their toys for the majority of the  
18 time. Kelly walked from the age of 1, but didn't really  
19 like it much and would cry to be carried wherever she  
20 went. When she did walk, she walked on her tiptoes and  
21 ran with one stiff leg, which looked really funny. Kim  
22 would regularly dress the girls in the same outfit and  
23 sometimes their nan would even buy the same outfit as  
24 their cousins, Ramona and Amanda, so all four girls  
25 would dress exactly the same.

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1 Kelly attended playgroup and nursery then began  
 2 Norfolk Primary School in Sheffield at the age of 4.  
 3 She was very bright and loved to learn, in particular  
 4 maths and English. She would beg the teachers to give  
 5 her homework and then pester the life out of them until  
 6 they had marked so she could see if she had got it  
 7 right.  
 8 She once wrote a poem which was selected to be  
 9 published in a children's poetry book. Kelly enjoyed  
 10 arts and crafts too although one day this went a bit too  
 11 far and she came home from school having had all her  
 12 hair cut off.  
 13 She was never really a fan of PE and cried from  
 14 start to finish at her very first sports day. Kelly was  
 15 very particular about what she wore for school and  
 16 insisted her knee-high socks were always pulled up as  
 17 straight and as tight as they would go. If they  
 18 weren't, she would be very unhappy and complain to  
 19 anyone who would listen that her "socks were  
 20 struggling".  
 21 She enjoyed playing with tiny miniature toys, she  
 22 had the entire Oh Penny! world, Polly Pocket and a huge  
 23 Sylvanian families selection that she eventually passed  
 24 down to her nieces years later. She would happily play  
 25 with her figures for hours on end and keep herself

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1 entertained.  
 2 We have lots of happy family memories of Kelly  
 3 growing up, far too many to mention. The girls used to  
 4 love going for walks in the woods with Kevin to pick  
 5 bluebells and take them home for Kim, and enjoy regular  
 6 trips to the seaside with all the family.  
 7 Kelly loved movies like Dirty Dancing, Thoroughly  
 8 Modern Millie and Grease 2, and loved to re-enact her  
 9 favourite scenes with Claire, and cousins Ramona, Amanda  
 10 and Paul. A fond memory they all have was one occasion  
 11 when Amanda's bed snapped in half from having everyone  
 12 jump on it at the same time whilst performing a song  
 13 from Grease 2.  
 14 Kelly also had a bit of a mischievous side and, when  
 15 she was around 8 or 9 years old, she thought it was  
 16 a good idea to go wading through the local pond with  
 17 Amanda to try and reach the island in the middle.  
 18 Needless to say, they didn't make it very far.  
 19 She was always scared of spiders from a young age,  
 20 but for some reason thought it was a good idea to watch  
 21 Arachnophobia. That night was like a living nightmare  
 22 for her as everywhere she looked she thought she could  
 23 see spiders crawling. They were in her bed, on the  
 24 ceiling, on Kevin's face. This instilled a fear in her  
 25 forever more and if she ever had a spider in her own

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1 home, she would ring Kevin to go down and catch it for  
 2 her.

3 In 1992, Kim and Kevin found out they were expecting  
 4 another baby. This turned into an even bigger shock  
 5 when they discovered they were expecting twins. Kevin  
 6 can remember Kelly running down the road to him after  
 7 work so excited so tell him about the two babies. The  
 8 twins were born on 6 April 1993 at 31 weeks and sadly  
 9 Ryan was stillborn. Adam was in hospital for a month  
 10 and Kelly loved going up to visit her new baby brother,  
 11 taking him out of his incubator to cuddle and feed him,  
 12 then taking turns to push him around the park in his  
 13 pram when we were allowed to take him out for a little  
 14 walk.

15 At 9 years older than him, she continued to mother  
 16 Adam growing up, on one occasion pulling a jumper over  
 17 his head so hard that she sprained his neck resulting in  
 18 a trip to A&E and a neck brace for Adam. At age 11,  
 19 Kelly moved to The City School in Sheffield. She never  
 20 really got into trouble at school and always worked hard  
 21 to do well, achieving all A\* to C grades in her GCSEs.

22 She made a great group of friends and lived the  
 23 usual teenage life of hanging around at the park and  
 24 sometimes having too much to drink. Kelly loved the  
 25 teen sitcoms on TV: Saved by the Bell, Sister Sister,

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1 Are You Afraid of the Dark, California Dreams. She used  
 2 to record them on VHS and watch them over and over until  
 3 she knew all the words.

4 When she was about 12 or 13, Kelly started to work  
 5 a paper round from our local news agency. She was so  
 6 small, we used to wonder how she managed to carry a bag  
 7 so heavy, but she did. She used to cause herself  
 8 problems sometimes by delivering papers to people who  
 9 were on holiday and hadn't ordered papers that day. She  
 10 never realised until the point she ran out of newspapers  
 11 and would then make a dash back to the shop to buy more  
 12 out of her own money and rush back to finish her round.

13 Around the age of 15, Kelly started a Saturday job  
 14 working in a café at Drakehouse Retail Park in  
 15 Sheffield. She loved the responsibility of earning her  
 16 own money and was very sensible, putting most of it away  
 17 into her savings to fund her travels when she was older.

18 Once she had left school, Kelly began working at  
 19 Irwin Mitchell Solicitors as a quantum analyst. She  
 20 also completed an AAT accountancy course whilst working  
 21 this role and passed with flying colours. She worked  
 22 there for around 6 or 7 years and made some amazing  
 23 friends. Her good friend Philippa, who started around  
 24 a similar time, says that Kelly was one of her most  
 25 favourite people ever and always put a smile on her face

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1 whenever they were together.  
 2 Kelly then worked for Aviva for around 8 years as an  
 3 insurance claims assessor until the time of her passing.  
 4 At her funeral, Kelly's manager said that Kelly was  
 5 a conscientious, knowledgeable, hard working member of  
 6 staff. Kelly was also a great team player and she was  
 7 widely known throughout her department as being an  
 8 expert in her field.  
 9 Kelly continuously worked at developing herself and  
 10 she regularly supported fellow team members and new  
 11 starters alike. She was a fun-loving, kind, thoughtful  
 12 person, although everyone knew she was to be taken  
 13 seriously when she put her skyscraper high heels on.  
 14 Aviva called Kelly their very own pocket rocket and  
 15 she's greatly missed by everyone there.  
 16 She met her friend, Chantelle, whilst working at  
 17 Aviva and was due to be her bridesmaid in August 2017.  
 18 Chantelle says it will never sink in that she can no  
 19 longer pick up the phone and call Kelly or see her  
 20 infectious, gorgeous smile.  
 21 Kelly had grown into a funny, intelligent, very  
 22 opinionated woman who knew what she wanted and had  
 23 a thirst for life. She was fiercely independent and  
 24 private but always remained a home bird. She moved into  
 25 her first home at the age of 21, but this didn't stop

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1 her from visiting her mum and dad every day. She would  
 2 turn up after work for tea, then lie on the sofa and  
 3 take over their TV, catching up on all her recordings  
 4 until she went home at bedtime.  
 5 Kelly brought a kitten home when she was 16 and she  
 6 absolutely adored him. Charlie stayed with Kim and  
 7 Kevin when Kelly moved out but every day she would go to  
 8 spend time with him and treat him like a baby.  
 9 Despite having a larger-than-life personality, Kelly  
 10 was tiny at only 5 feet tall. She was always asked to  
 11 show her ID when she went out and on a holiday to  
 12 Florida was mistaken for Claire and Dale's eldest  
 13 daughter, despite only being 18 months younger than  
 14 them. On another family holiday in Tenerife to  
 15 celebrate Kelly's 21st, she was offered a lollipop at  
 16 the end of her meal instead of an alcoholic shot with  
 17 the rest of the adults. She hated being mistaken for  
 18 a child, but it always entertained the rest of us to  
 19 watch her over-the-top reactions.  
 20 Family meant the world to Kelly and she loved  
 21 celebrating Christmas and birthdays with all the family  
 22 together. She was always up on the dance floor at  
 23 parties and usually turned up hungover on Christmas Day  
 24 with a few stories about going out the night before.  
 25 When Demi and Hollie were born, she loved being an

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1 auntie and they thought the absolute world of her too.  
 2 She used to have them over for sleepovers and loved  
 3 taking them bowling and then out for tea. As the girls  
 4 got older she used to take them for girly shopping days  
 5 and out for lunch. Every year she took them to Disney  
 6 On Ice and different concerts, always trying her hardest  
 7 to teach them the lyrics to her favourite boy band  
 8 songs.  
 9 Demi was like Kelly's little shadow. From being  
 10 a baby, she would follow her Auntie Kelly everywhere,  
 11 always wanting to sit with her and crying for her when  
 12 she left. When Hollie came along, she adored her too  
 13 and they would often fight for her attention.  
 14 Every summer, Claire and Kelly would take the girls  
 15 to London for a weekend of musicals, shopping and  
 16 sightseeing. Demi feels she will never be able to do  
 17 this again as she doesn't want to rewrite this memory.  
 18 They both miss her so much and each have a teddy bear  
 19 which was given to them by the bereavement nurses which  
 20 they call Kelly bears. The bears rested with Kelly for  
 21 a short while and are now cherished by the girls.  
 22 From a very young age Kelly had a passion for music.  
 23 She was obsessed with Jason Donovan and Kylie Minogue  
 24 when she was around 4 or 5, then very quickly got into  
 25 New Kids on the Block. Kevin took Claire and Kelly to

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1 their very first concert in 1991 to watch the New Kids  
 2 and Kelly was so excited. She couldn't see from their  
 3 original seats because she was so small, so Kevin  
 4 managed to get them moved for a perfect view of the  
 5 stage. Kelly ended up falling asleep before the  
 6 New Kids even began and slept the entire way through.  
 7 She was so upset she had missed them, but her love for  
 8 concerts had only just begun.  
 9 Over the years she moved from boy band to boy band,  
 10 watching all of them live multiple times: East 17,  
 11 Ultimate Kaos, Backstreet Boys, JLS, McBusted, to name  
 12 but a few. Kelly loved most pop, R&B and rap, and had  
 13 a very varied taste in music. On many occasions Claire  
 14 and Kelly would queue outside Sheffield Arena from 3 or  
 15 4 am to secure tickets to their favourite concerts. At  
 16 each concert Kelly would buy a T-shirt and a programme  
 17 and keep her ticket as a souvenir.  
 18 As she became older Kelly would travel further  
 19 afield to her favourite gigs: Manchester, Wembley,  
 20 Leeds, Birmingham, and even Las Vegas just to watch J-Lo  
 21 perform. One memory she always spoke of fondly was  
 22 travelling to Manchester to watch Britney Spears with  
 23 her friend Becky and they both drank so much wine none  
 24 of them could recall seeing Britney at all.  
 25 Another love of Kelly's was reality TV shows. She

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1 loved Pop Idol, X Factor and American Idol, and Pop Idol  
 2 introduced her to Gareth Gates, who she loved so much.  
 3 She had a life-sized poster of him on her bedroom door  
 4 in her own house as an adult.  
 5 Every year Kim and Kelly had a girls' night out at  
 6 the X Factor Tour and this is where she became obsessed  
 7 with One Direction, in particular Louis Tomlinson. Her  
 8 love for Louis was so much so that she had Louis T pants  
 9 and socks as well as cardboard cut-outs of him at home  
 10 and on her desk at work.  
 11 Kelly was a huge fan of Harry Potter and visited  
 12 both Harry Potter World in Orlando and the Harry Potter  
 13 Studios Tour in London. She went with her friends Alex  
 14 and Tracy and, as it was her birthday, she was chosen to  
 15 open the doors to the Great Hall and have Happy Birthday  
 16 sung to her. Tracy remembers how excited she was about  
 17 this and the tour hadn't even started.  
 18 The main passion in Kelly's life was to travel and  
 19 to see the world. She travelled with Alex and Tracy and  
 20 saw some amazing places like New York, Las Vegas and  
 21 Hawaii. Alex often thinks about impressed Kelly had  
 22 been the first time she saw the Empire State Building  
 23 and then again when they visited Pearl Harbor. They  
 24 loved Hawaii so much they went back the year after.  
 25 Another fond memory she has is of Kelly being so drunk

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1 in Hawaii she accidentally tripped over a man who was  
 2 asleep under a palm tree.  
 3 Claire and Kelly were both obsessed with Disney and  
 4 would regularly take holidays with Dale and the girls to  
 5 Disneyland Paris and Orlando, each time having  
 6 a competition to see if they could beat the number of  
 7 character signatures they had got the time before.  
 8 One day in 2013, Kelly came home from work and told  
 9 Kim and Kevin that she was off to Australia for a month  
 10 on her own. They were really nervous for her travelling  
 11 by herself but she was so determined to go and no one  
 12 could convince her otherwise. She booked an 18-30s type  
 13 coach tour and off she went for the time of her life.  
 14 We couldn't believe some of the things she was doing:  
 15 having surfing lessons, climbing Sydney Harbour Bridge,  
 16 and even flying a Gipsy Moth biplane. When she returned  
 17 home from Australia she could not stop raving about it.  
 18 She had made new friends from all over the world and  
 19 memories to last a lifetime.  
 20 She took part in another two of these trips before  
 21 she died. She spent a month travelling around America,  
 22 visiting Washington, New York, Miami and more. She rode  
 23 a hot air balloon at sunrise in Phoenix, visited  
 24 Elvis Presley's grave, and drove Route 66, again picking  
 25 up lots of new friends along the way.

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1 She had an obsession with Hard Rock Café and tried  
 2 to visit one in every place she went to buy a souvenir  
 3 glass. Her last solo trip was again to Australia to  
 4 meet up with friends she had made on her other tours and  
 5 visit places like the Whitsunday Islands.  
 6 One of the friends she made in Australia, Jen,  
 7 commented that Kelly loved life more than anyone else  
 8 she had ever met. She said there were no words to  
 9 describe accurately enough how kind-hearted, generous  
 10 and genuine Kelly was and that her zest for life and her  
 11 happiness was infectious. You couldn't be around Kelly  
 12 and not have a smile on your face. Jen says she felt so  
 13 lucky to have travelled some of the world with Kelly and  
 14 see her childlike excitement at the smallest of things,  
 15 to watch her react every day like it was one of the best  
 16 days of her life. Kelly always had stories to tell you  
 17 about her travels and her hopes for the places she would  
 18 visit in the future.  
 19 For her 30th birthday in 2014, Kelly insisted on  
 20 having a party. She planned and arranged it herself to  
 21 make sure it was exactly what she wanted and it was  
 22 a great night. A friend of Claire's brought a friend  
 23 along with him, Ian. Kelly and Ian hit it off  
 24 straightaway and spent a lot of the night chatting  
 25 before eventually exchanging numbers. They began to

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1 date but shortly after her birthday was Kelly's last  
 2 trip to Australia. Although she was away for a month,  
 3 they kept in touch the entire time and soon picked back  
 4 up where they left off when she returned home.  
 5 It became obvious very quickly that Kelly and Ian  
 6 were made for each other. Ian loved to travel too, so  
 7 they took many trips together, including Salou,  
 8 California, New York and Las Vegas. The love they had  
 9 for each other shone through and it was so nice for all  
 10 of us to see her so happy and settled.  
 11 Ian has a daughter Phoebe and her and Kelly were  
 12 very close, they were like best friends. Kelly  
 13 introduced Phoebe to her love of Harry Potter and soon  
 14 Phoebe was just as obsessed as Kelly was. Phoebe loved  
 15 playing the Harry Potter edition of Trivial Pursuit,  
 16 which Kelly would always win and Ian would always lose.  
 17 It wasn't long before Kelly moved in with Ian and  
 18 their relationship went from strength to strength. They  
 19 would leave little notes around the house to say how  
 20 much they loved each other and made so many plans for  
 21 the future. Kelly also learned how to cook when she  
 22 moved in with Ian, which is something she had been  
 23 terrible at before.  
 24 In February 2017, the three of them took a trip to  
 25 London and Disneyland Paris. Kelly planned this trip to

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1 the last detail because it was a surprise for Phoebe so  
2 it had to be perfect , and of course it was. They dined  
3 with the Disney characters , rode all the rides , and made  
4 memories that Ian and Phoebe now hold very dear.

5 Not long after Disneyland, Kelly and Ian decided to  
6 try for a baby and purchase a new home together. Kelly  
7 longed to be pregnant and had already started to make  
8 a list of baby names on her phone.

9 On the morning of 22 May 2017, they had an offer  
10 accepted on a brand new four-bedroomed home where they  
11 were to build their future and start their new family.  
12 Kelly was so excited on the drive over to Manchester,  
13 showed off all the photographs of their house, and  
14 talked about it non-stop. She had planned which would  
15 be Phoebe's room and where a nursery would go and could  
16 not wait to start this new chapter in her life .

17 Kelly was the happiest she had ever been. Life for  
18 our family changed later that night and will never be  
19 the same. We have been robbed of Kelly's future in the  
20 cruelest , most barbaric way. It was a long and painful  
21 wait to find out if Kelly had been pregnant when she  
22 died, which was just impossible to comprehend. Ian and  
23 Phoebe have had their futures stolen too and all the  
24 plans they had made with Kelly will sadly never take  
25 place .

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1 Kelly and Ian were the true definition of soulmates  
2 and we have no doubt that they would have been together  
3 forever . They both miss Kelly every single day.  
4 We will never see Kelly become a mother or watch her get  
5 married. Kim will never get the chance to take her  
6 shopping for her wedding dress and Kevin will never get  
7 to walk his youngest daughter down the aisle .

8 Kelly is the second child that Kim and Kevin have  
9 lost . No parent should ever have to go through that ,  
10 especially at the hands of someone else. Kim is truly  
11 heartbroken and lives in constant pain. She cannot  
12 picture Kelly in her mind or hear her voice when she  
13 thinks of her, and this is devastating. There is no  
14 love like a mother's love .

15 Kevin is also devastated at the loss of his daughter  
16 and seeks to find answers to how and why this happened  
17 every single day. He has suffered both a stroke and  
18 a heart attack since Kelly died and is becoming  
19 confused. We are convinced this is due to the immense  
20 stress he is under. He regularly takes the train to  
21 Manchester to sit in Victoria Station because this is  
22 where he feels the closest to Kelly. Our family have to  
23 watch him slowly deteriorate and this is extremely hard.

24 Claire has lost her sidekick , her closest friend .  
25 She was 18 months old when Kelly came into her life and

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1 they did so much together, both as children and as  
2 adults , right to the very end. The bond is  
3 irreplaceable .

4 The song that was played earlier is from a movie  
5 that Claire and Kelly loved when they were teenagers.  
6 They made a pact that whoever died first , they would  
7 play it at their funeral. Never did they expect this to  
8 be so soon or under such circumstances.

9 Adam misses Kelly dearly , especially her excitement  
10 and the amazement she showed at the little things in  
11 life that no one else ever thought of. He also misses  
12 her obsession with all things American, which eventually  
13 rubbed off on him. Kelly never really had much  
14 opportunity to get to know Emma, Adam's partner, who has  
15 supported him greatly through the loss of his sister ,  
16 but we all know that she would definitely approve.

17 Demi is so similar to Kelly in her funny little ways  
18 as well as her outlook on life . She wants to go off and  
19 travel the world like Kelly did and visit all the places  
20 that Kelly never got the chance to. Hollie simply  
21 misses everything about her Auntie Kelly. She couldn't  
22 just pick one thing. She wants to live her life to make  
23 Kelly proud and has enough fight in her for the both of  
24 them. We know how proud Kelly would be to see the  
25 amazing young women Demi and Hollie have grown into.

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1 Dale was Kelly's brother-in-law and had been in her  
2 life since she was 13. When he thinks of Kelly , he  
3 remembers all the holidays and adventures we went on as  
4 a family and the lasting memories we made. Kelly is  
5 also missed by her aunts and uncles , cousins and all  
6 of her friends .

7 MR GREANEY: Sir, we will invite Alex Jamieson to read the  
8 second part of the tribute .

9 SIR JOHN SAUNDERS: Thank you.

10 ALEX JAMIESON: We, the family, asked some of Kelly's  
11 closest friends if they would like to send their own  
12 tribute to Kelly and we had some lovely messages come  
13 through.

14 Becky McBride, who was her best friend from school,  
15 said :

16 "Me and Kelly became friends when we met at  
17 secondary school. We began to spend more time together  
18 when we were around 13 to 14 years old. We spent many  
19 evenings and weekends together along with our other  
20 friends. Kelly was the smallest out of all of us, but  
21 with the biggest personality. So much love and laughter  
22 came from her. We would spend a lot of time hanging  
23 round the streets or in youth clubs when they were open.  
24 Some weekends we would spend on the local park or in our  
25 other friend Danielle's bedroom. We would do the usual

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1 teenage things like getting drunk or at least trying to  
2 get drunk.

3 "We once had a bottle of sambuca at Danielle's house  
4 and as soon as we opened the bottle it smelled awful and  
5 we came up with the plan that we would have a shot  
6 followed by a mouthful of toothpaste. We only ended up  
7 having one each as it was awful and we were using far  
8 too much toothpaste.

9 "When I was 14, Kelly got me my first weekend job in  
10 a café where she worked. I'll never forget my first day  
11 when we arrived and Kelly gave me my uniform. When  
12 I put it on, she just laughed at me. It wasn't  
13 something someone our age would choose and we had to  
14 wear a hairnet. Kelly was obviously used to wearing  
15 hers, but she thought it was hilarious seeing me in my  
16 hairnet and she just laughed at me all day. We looked  
17 like something from the TV show dinnerladies.

18 "We went on our first girls' holiday when we were  
19 16. It was a little break between doing our GCSEs and  
20 getting the results. We booked into a B&B in Skegness.  
21 When we arrived, we checked in and started to unpack and  
22 get ready to go out. Kelly pulled out a packet of  
23 Super Noodles. We laughed at her and asked what she was  
24 going to do with them. She said they were in case she  
25 got hungry. She knew there was a kettle and cups

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1 provided in the room and she was so organised and  
2 well-prepared.

3 "We had an amazing time. We spent the days in the  
4 theme parks. We would laugh when queuing for rides as  
5 we were unsure if they would let Kelly on with the  
6 height restrictions, but Kelly being the nice person  
7 would just say, 'It's okay, I'll hold your bags.'

8 As we got older we didn't see each other as much due  
9 to work and home life. Kelly was sensible. She got  
10 herself a good job and bought her first house. But we  
11 kept in touch by email and by phone. I remember I was  
12 at work one day and I got an email from Kelly telling me  
13 to sign up to the new website called Facebook, where we  
14 could keep in touch. She told me that other old school  
15 friends were also using it and explained to me how to  
16 add friends and things like that. From then, that is  
17 how we kept in touch and updated with each other's  
18 lives.

19 "I remember when Kelly put on Facebook that she was  
20 going to America travelling on her own. My first  
21 comment was along the lines of: Brewster, you can't go  
22 all that way on your own, you still only look 14. She  
23 laughed and assured me that she would be fine, which she  
24 was.

25 "I kept up with all her posts and the amazing things

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1 that she did. I will always remember our Brewster as  
2 one of the smallest, most amazing friends I'll ever  
3 have. She had an absolute passion for life, travelling  
4 and music. Nothing got her down, apart from the once,  
5 the first and only time I ever saw her angry, when her  
6 favourite boy band had split.

7 "She was constantly happy and smiling and had the  
8 cheekiest giggle. Kelly loved a night on the town and  
9 her friends Keeley and Becky Zero-Wilkinson were always  
10 her first ports of call."

11 Keeley says this:

12 "Kelly was my forever friend who I could rely on  
13 1,000% and more. She was always there for me no matter  
14 what time of day or night it was. No words can actually  
15 describe the void that has been left in my life since  
16 the passing of Kelly, not just for me but for many.  
17 I still cannot believe what happened is real and that  
18 I will never get to see that beautiful smile again that  
19 lit up every room she walked into.

20 "Kelly was the life and soul of the party and her  
21 laugh was so contagious, even on your worst days  
22 it would still make you smile. Kelly taught me to live  
23 life to the fullest and never let anything bring me  
24 down. I feel extremely privileged to have had Kelly as  
25 my friend, who I really did love dearly and still do.

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1 All I have now are very fond memories of her, but  
2 I deeply wish that we were still making them instead."

3 Becky wrote these words:

4 "I was contacted recently by Kelly's family. They  
5 asked if I could write a statement or share some  
6 memories about Kelly. Putting pen to paper to write  
7 about her is more difficult than I imagined. I have so  
8 much to say and there are no accurate words that could  
9 really describe her, nor the way I felt about my  
10 wonderful friend. In fact, nothing anyone could say can  
11 truly give this wonderful woman the justice she  
12 deserves.

13 "I met Kelly through work in 2008. We didn't work  
14 together for a great length of time but became firm  
15 friends pretty quickly and grew closer and closer over  
16 the years. It was hard for anyone not to like Kelly.  
17 She was funny, kind, outgoing, adventurous and had the  
18 best sense of humour. Kelly always had something  
19 amazing planned: holidays, trips, concerts, nights out.  
20 Her thirst for life and new experiences was never-ending  
21 and contagious. I am so lucky to have made some amazing  
22 memories with her over the years. We did some really  
23 special things together and I treasure every memory  
24 I have.

25 "There was nothing we loved more than to put on our

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1 heels and go out for a dance. I can picture her now:  
 2 Kelly B, dancing queen.  
 3 "Throughout the hardest times in my life , losing  
 4 both my mum and my dad, Kelly was a constant support to  
 5 me. I honestly do not think I could have gotten through  
 6 those awful days without her. She was the kind of  
 7 friend I could ring at 3 am and she would always pick  
 8 up, listen and help in any way she could. I am  
 9 eternally grateful for this and there are times when  
 10 I feel totally lost without her.  
 11 "It 's strange how your mind can work and how hard  
 12 it is to fight an instinct . Even now I see things, hear  
 13 things , and for a split second think, 'I'd better tell  
 14 Kelly .' I almost reach for my phone and I remember all  
 15 over again I can't. Kelly lived a short life but did  
 16 more in her 32 years than most do in a lifetime and I am  
 17 glad about that. It was a short life but certainly  
 18 a life well lived .  
 19 "There were so many things left for her to do. One  
 20 of those was to be a mum. I have no doubt that Kelly  
 21 would have made an amazing mother and I know it's  
 22 something she really hoped for. This was to be her next  
 23 big adventure or at least it should have been. She was  
 24 fantastic with my children and they adored her.  
 25 "Kelly was honestly one of the most amazing people

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1 I have ever met and I am so privileged to have had her  
 2 in my life . When she passed away, I wrote a few words  
 3 for her funeral. I said that Kelly was the absolute  
 4 definition of the word friend and of what it means to be  
 5 a friend . I completely stand by that. She was truly  
 6 one in a million , the best friend I have ever had.  
 7 I miss her terribly and always will ."  
 8 Whilst working at Aviva, Kelly also became extremely  
 9 close friends with Mark and with his husband Jeremy.  
 10 Mark wrote the family a lovely message to Kelly  
 11 personally , which we read out at her funeral :  
 12 "'Brucey, nice to see you, to see you nice', was  
 13 always our morning greeting. I feel lucky to have been  
 14 able to sit next to you at Aviva even though I didn't  
 15 get that much work done when we were together. I always  
 16 loved giggling over your love of Louis and your  
 17 travelling ambitions, how you wanted to visit every  
 18 state of America.  
 19 "Most importantly, I want you to know how thankful  
 20 I will always be for how supporting and loving you were  
 21 through a difficult time for me. I was so sad to move  
 22 away from Sheffield but I knew that our friendship was  
 23 a lifelong bond as we could talk about anything and lean  
 24 on each other through laughter , tears and cheesy music.  
 25 "Remember how close we got to McBusted? Remember

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1 that claim you nearly got to assess of one of your  
 2 celebrity crushes and how gutted you were to pass it on  
 3 to a different team?  
 4 "What you said still makes me laugh out loud.  
 5 Jeremy and I loved seeing you meet the man of your  
 6 dreams, Ian, and making plans for the future. We know  
 7 how truly happy you were, we think and talk about you  
 8 every day. You'll always be in our hearts and we miss  
 9 you more than any words can say. Love you."  
 10 Finally , shortly after the attack in May 2017,  
 11 Jeremy wrote the most wonderful news article about  
 12 Kelly , which reads as follows :  
 13 "At exactly 22.30 on Tuesday evening, my heart broke  
 14 into tiny pieces . My husband, Mark, and I were sat  
 15 together constantly checking social media and watching  
 16 the news, praying and praying for the opposite news we  
 17 received from Ian at that moment. As our hearts  
 18 exploded, the tears were uncontrollable . Our lovely ,  
 19 giggly , ditzzy , funny friend Brucey was gone. There were  
 20 no words. There still aren't.  
 21 "Brucey was even more wonderful than all the  
 22 outpourings on social media state. Believe all those  
 23 things , but they are understatement. She was the  
 24 complete opposite of the man who selfishly took her life  
 25 as she selflessly saved Denise and the sister who she so

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1 completely adored.  
 2 "As we spent the day yesterday with friends in  
 3 Sheffield trying to process and understand what had  
 4 happened, our only salvation was that Brucey really was  
 5 the happiest that she had ever been. With the deposit  
 6 paid for her new house, she was about to start the next  
 7 chapter of her life with a very real Prince Charming and  
 8 his wonderful little girl , Phoebe. I still recall the  
 9 moment we first met Ian when Brucey brought him up to  
 10 visit us in Newcastle a couple of months after she had  
 11 met him.  
 12 "Ian is as genuine, kind and loving as Brucey, and  
 13 anyone who saw them together knew instantly what real  
 14 love was. A few months later, I recall her excitedly  
 15 counting down the days to the Justin Bieber concert that  
 16 she had convinced Ian to go to before revealing to his  
 17 sheepish admittance that her Prince Charming was now  
 18 a fully - fledged Belieber .  
 19 "Sitting and talking about Brucey meant that the  
 20 tears became intermittent as her infectious zest for  
 21 life , unforgettable laugh and gorgeous wide smile were  
 22 found in every memory that we shared. From her  
 23 obsession with One Direction with a strange preference  
 24 for Louis against my own Harry leaning, something we  
 25 could never agree on, but we realised that it was better

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1 that way as at least we wouldn't have to share them when  
 2 we did finally bag our boys.  
 3 "To her love of travel , Brucey never let anyone or  
 4 anything stop her enjoyment in life . If she wanted to  
 5 do something, see something, or say something, she  
 6 would, and she would do so with full passion and real  
 7 heart, something very few of us can actually say we do  
 8 in real life .  
 9 "As Kelly will have been singing her heart out and  
 10 dancing along to Ariana with Hollie and Claire , I was  
 11 with my friend Nicola watching Imelda May at the  
 12 Birmingham symphony hall. While we sang and danced  
 13 along to 'Johnny's Got a Boom Boom', it is Imelda's  
 14 hauntingly moving tribute to Thomas Ayad and  
 15 Marie Mosser, along with all the other victims of the  
 16 Bataclan bombings that keeps playing through my mind.  
 17 "Brucey chose love. That echoes through her life to  
 18 a very heroic goodbye, and that is something we all need  
 19 to remember and to celebrate.  
 20 "And most importantly, she was not alone. In that  
 21 arena there were over 14,000 people watching a concert  
 22 by a performer they loved. The evening was one full of  
 23 happiness and heart and as we all mourn those who are no  
 24 longer with us and pray for those still fighting for  
 25 survival , let 's all make sure to learn to live in love.

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1 "Every one of us needs to carry a little bit of  
 2 Kelly Brewster, Megan Hurley, Chloe Rutherford,  
 3 Liam Curry, Georgina Callander, John Atkinson,  
 4 Saffie -Rose Roussos, Alison Howe, Lisa Lees, Olivia  
 5 Campbell, Angelika and Marcin Klis, Martyn Hett,  
 6 Nell Jones, Jane Tweddle, Michelle Kiss, Eilidh MacLeod,  
 7 Courtney Boyle, Philip Tron, Wendy Fawell,  
 8 Sorrell Leczkowski and Elaine Mclver.  
 9 "P.S. Brucey, if I manage to get my hands on Harry  
 10 tickets for his upcoming shows, I promise that just for  
 11 you, I will concede that Louis is the greatest 1D member  
 12 and I will turn up wearing a Louis T-shirt and wave a  
 13 'I love Louis more' flag just for you. We love you so  
 14 much."  
 15 The family conclude with these words:  
 16 "The hole which has been left in our family is  
 17 unimaginable. We will never get over our loss or be  
 18 able to move on from the events of 22 May 2017.  
 19 Although Kelly was only small, she has huge shoes to  
 20 fill and no one will ever take her place. Every new  
 21 memory we make, one of us is missing, and this  
 22 devastates all of us. We should not be here today, but  
 23 here is where we are. We love and miss our beautiful  
 24 Kelly Marie every minute of every day. God bless our  
 25 22."

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1 SIR JOHN SAUNDERS: Thank you, Mr Jamieson, thank you,  
 2 Mr Smith.  
 3 To the family , so many of the things that you have  
 4 recorded about Kelly growing up will have struck a chord  
 5 with those of us who have daughters. If I may be  
 6 permitted to say, you are properly proud of who she was  
 7 and what she had achieved. She would have made you even  
 8 more proud had she been allowed to carry on living .  
 9 MR GREANEY: Sir, we will rise now and resume the  
 10 commemorative hearing tomorrow morning at 9.30.  
 11 SIR JOHN SAUNDERS: Thank you.  
 12 (3.45 pm)  
 13 (The inquiry adjourned until 9.30 am on  
 14 Wednesday, 16 September 2020)

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1 I N D E X

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3 Pen portrait of MARTYN HETT .....2

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5 Pen portrait of MEGAN HURLEY .....35

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7 Pen portrait of COURTNEY BOYLE .....80

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9 Pen portrait of KELLY BREWSTER .....92

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