

# OPUS2

Manchester Arena Inquiry

Day 10

September 23, 2020

Opus 2 - Official Court Reporters

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1 Wednesday, 23 September 2020  
 2 (9.30 am)  
 3 (Proceedings delayed)  
 4 (9.40 am)  
 5 SIR JOHN SAUNDERS: Mr Greaney.  
 6 MR GREANEY: Sir, thank you. This is the pen portrait of  
 7 Olivia Campbell-Hardy, prepared on behalf of her father,  
 8 Andrew Hardy. Present in the hearing room are Steve and  
 9 Sharon Goodman, Andrew's parents and Olivia's  
 10 grandparents, and indeed they're alongside me on the  
 11 front row. Also within the hearing room are Andrew's  
 12 wife, Sharon Hardy, and Sharon's daughters, Seana and  
 13 Chloe. And the Tron family from whom, of course, we  
 14 heard last week, are also present in the hearing room  
 15 providing their support.  
 16 Andrew Hardy, for reasons that everyone will  
 17 understand, is watching these proceedings from an annex  
 18 and he is alone. Other family and friends are watching  
 19 remotely.  
 20 Steve, Olivia's grandfather, will read tributes to  
 21 Olivia and will be on the screen when he does so. Once  
 22 he has read those tributes, one from Andrew and one from  
 23 himself, a video will be played. That video contains  
 24 photograph and videos and it's accompanied by a number  
 25 of songs sung by Olivia herself. Those songs are: "Xs

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1 and Os", originally sung by Ellie King; "This Woman's  
 2 Work", originally sung by Kate Bush; "I'm Not the Only  
 3 One", originally sung by Sam Smith; and, finally,  
 4 "I Close My Eyes and Count to Ten", originally sung by  
 5 Dusty Springfield.  
 6 Sir, having given that introduction I'm next going  
 7 to invite Steve, once he is ready, to stand. I know  
 8 that he has some introductory remarks of his own to  
 9 make. He will then read Andrew's tribute followed by  
 10 his own.  
 11 Pen portrait of OLIVIA CAMPBELL-HARDY  
 12 STEVE GOODMAN: Good morning, sir. I would like to  
 13 reiterate what the other families have said in thanking  
 14 you for putting the families first and foremost, to all  
 15 the legal representatives to their hard work and  
 16 experience, the rescue services for all they have done,  
 17 and to all of the other families for allowing us  
 18 a glimpse into the lives of their loved ones, and also  
 19 to all those who are helping us, both here in the court  
 20 building and at Spinningfields, for their care,  
 21 protection and the refreshments we are being afforded.  
 22 Also, to give you an insight into Olivia's humour in  
 23 her own words:  
 24 "To everyone else the world is their oyster, to me  
 25 it's my lobster."

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1 SIR JOHN SAUNDERS: Thank you, Mr Goodman, I speak on behalf  
 2 of everyone you have mentioned to thank you very much  
 3 for those words.  
 4 STEVE GOODMAN: Thank you, sir.  
 5 This is my son's pen portrait to Olivia.  
 6 Olivia Paige Campbell-Hardy was born on Wednesday,  
 7 28 November 2001 at Fairfield General Hospital, Bury.  
 8 She was born at 1.05 in the afternoon. Her biological  
 9 parents were Charlotte Campbell and Andrew John Hardy.  
 10 Olivia was born with a twinkle in her eye, a child that  
 11 was mesmerised by the world and its surroundings.  
 12 Olivia had one biological sister, Catriona  
 13 Campbell-Hardy, and her half-sister was Chloe Cain and  
 14 her stepsister was Seana Louise Cain. Being the  
 15 youngest she tried to keep up with her big sister or to  
 16 do better; this is a trait that she carried on through  
 17 her life. She always gave 100% in everything she did.  
 18 From an early age, she had a sense of humour. From  
 19 the moment Olivia woke up to the moment she fell asleep  
 20 she was full on, she didn't stop for a minute. She was  
 21 into everything and anything. You had to have eyes  
 22 in the back of your head. She went to Turkey with me  
 23 and was very excited and called it Chicken, which made  
 24 everyone laugh. She loved her holidays and was quite  
 25 upset when it rained for the first time in Weymouth,

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1 with her saying, "It doesn't rain in Weymouth." She had  
 2 trouble pronouncing the word squirrel and would call it  
 3 squibble. She would laugh at her own little jokes.  
 4 She started dancing at the age of 3, completing many  
 5 exams, and passed all her Gold Bar awards. Olivia  
 6 attended St Peter's Primary School in Bury and, at an  
 7 early age, she showed great interest in singing and  
 8 dancing. This continued into her teenage years, while  
 9 attending Tottington High School, Bury. She loved to  
 10 sing and sang with her primary school choir at  
 11 St Peter's and she also sang at the MEN Arena with the  
 12 Young Voices group. Olivia's singing teacher, Wendy,  
 13 made a CD of Olivia singing. She also auditioned for  
 14 Britain's Got Talent.  
 15 Olivia was a very loving child and liked to help  
 16 people. One Christmas a sickness bug meant several of  
 17 the pupils were off ill. She took charge, phoning  
 18 Grandma Sharon, asking her to make more sandwiches.  
 19 Olivia was inclusive to everyone, no matter what about,  
 20 what colour, what religion, what gender or ability.  
 21 None of those things mattered to her; she just saw the  
 22 person.  
 23 She enjoyed fund-raising at school and did  
 24 a sponsored swim. Her school reports were a pleasure to  
 25 read. She was described as a well-behaved, motivated

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1 pupil who gained much from school and gave much in  
 2 return. Her teachers would say she was cheerful, kind,  
 3 helpful and popular with all the children in her class.  
 4 She achieved very good SATS results. She was  
 5 praised by the headteacher, describing her as having an  
 6 excellent attitude to school. I was immensely proud of  
 7 Olivia's academic achievements.  
 8 Olivia adored her great-grandma, Joan, and would  
 9 often go and visit her and sing with her. Olivia called  
 10 her great-grandma Larlar as they sang together all the  
 11 time. She also spent a lot of time with her  
 12 Grandma Sharon and Grandad Steve, who she'd call Papa.  
 13 She would have Saturday nights in watching Strictly Come  
 14 Dancing and enjoyed many holidays together. Steve would  
 15 take Olivia dancing most weekends at St Bernadette's and  
 16 would also dance with her at presentations.  
 17 Olivia, from an early age, had a passion for dancing  
 18 and passed many exams. She had to have a new outfit for  
 19 every exam, which was every 6 months.  
 20 Olivia's passion for music and singing came hand in  
 21 her hand with her dancing and she had an amazing ability  
 22 to sing. On Steve's 60th birthday party at their house  
 23 Olivia sang in front of everyone which made me so proud.  
 24 In May, Olivia was a bridesmaid at mine and my wife  
 25 Sharon's wedding. It was an amazing day and Olivia

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1 looked beautiful.  
 2 Olivia was family-orientated, spending a lot of time  
 3 with her dad, grandma, papa, sister, and lots of wider  
 4 family members. She enjoyed holidays with extended  
 5 family and she loved the family get-togethers. She was  
 6 always the first to choose her outfits for the many  
 7 family parties. Her minimum was always smart casual,  
 8 never anything less. She loved to look her best.  
 9 From being born, Olivia lived at her mum's.  
 10 Charlotte and I separated in 2002 when Olivia was  
 11 4 months old. I would still be a part of her life as  
 12 she and Catriona would stay with me every other weekend  
 13 and one night in the week. They would stay with  
 14 Charlotte's mother, Ruth, one night a week. The girls  
 15 would also stay every other weekend at my mother's,  
 16 Sharon.  
 17 Olivia was a fan of Ariana Grande and her friend at  
 18 school, Adam Lawler, had tickets to go to the concert on  
 19 Monday, 22 May 2017. They offered her the tickets the  
 20 Thursday before the concert. She was extremely excited  
 21 to go. The arrangements were that Adam's parents were  
 22 going to drop the pair off at the tram stop in Bury.  
 23 They'd be getting the tram into Manchester, having  
 24 something to eat, and then after the concert returning  
 25 home, where they would be collected at the tram stop by

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1 Adam's parents.  
 2 She did not return that evening and this will stay  
 3 with me forever. The family spent hours searching for  
 4 her, only to later be told that she had tragically died.  
 5 Olivia was my youngest daughter and was a daddy's  
 6 girl. We were very close. She had a grown-up  
 7 personality and a smile that would cheer anyone up. She  
 8 wanted to be a music teacher as music was her life. Her  
 9 death has left us all devastated and we have found it  
 10 very hard to deal with life without her in it. I miss  
 11 her every day, her infectious laugh and all the good  
 12 times we had, but will never have again.  
 13 MR GREANEY: Sir, Steve will next read his own tribute to  
 14 Olivia and I should add that it is both his and the  
 15 tribute of his wife Sharon, Olivia's grandmother.  
 16 STEVE GOODMAN: Thank you.  
 17 Olivia is our youngest granddaughter with three big  
 18 sisters: Seana, Catriona and Chloe. It seemed she was  
 19 born talking. Her love of music was evident from  
 20 a young age. She would sing with her Great-nana Joan,  
 21 who she called Larlar. We took her to a dance lesson  
 22 with her, Catriona and never did we think she would get  
 23 up dancing when she was two. She went on to gain many  
 24 dance awards.  
 25 She sang with Bury Young Voices, had lessons with

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1 Jo Bernstein and later Wendy Rees. She performed for  
 2 both at their shows.  
 3 Olivia would try anything. She joined a girl's  
 4 football team but realised it wasn't for her. In her  
 5 words, "I don't do sweat."  
 6 Olivia loved holidays, especially with her second  
 7 cousins, Nicole and Maddie. We would rent a large house  
 8 with her Great-auntie Carole and Uncle Dixie and spend  
 9 family time together. She also loved her Haven holidays  
 10 in Dorset. The first time it rained, she tantrumed,  
 11 "It doesn't rain on my Weymouth holidays!" One time she  
 12 went with her sister for a newspaper for me and came  
 13 back on her own. "Where's Catriona?", I asked. "She  
 14 ran off and left me so I came back." Minutes later  
 15 Catriona came back with a lady as she had lost her way.  
 16 With family holidays with her dad she was so excited  
 17 about going to Turkey she called it Chicken. In true  
 18 Olivia style she said, "They call it Turkey, I call it  
 19 Chicken."  
 20 We have a large extended family and Olivia was known  
 21 for her singing at family gatherings. She idolised her  
 22 dad's cousins and often plagued them for their  
 23 attention. We have many photos and memories.  
 24 Olivia loved musicals and we often went to the  
 25 theatres in Manchester, Salford and Liverpool. She also

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1 loved live bands and solo artists . You wouldn't believe  
 2 how close she was to Harry Styles . So when she told us  
 3 she had the chance to go to the Ariana Grande concert as  
 4 a boy at school had tickets , and he said it was a choice  
 5 of three and she was in the running, we knew the others  
 6 didn't stand a chance. She was one determined young  
 7 lady.  
 8 Her dad and Sharon were getting married the week  
 9 before the concert and two of her sisters were taking  
 10 boyfriends . We were out on 5 May for my birthday and  
 11 she announced that she had a boyfriend to take to the  
 12 wedding; she was seeing him the next day. We said,  
 13 "That was quick." She said, "I've been talking to him",  
 14 and she brought him round to meet us before the wedding.  
 15 Olivia loved Strictly and when she was younger she  
 16 judged them by the dress. It was, "Don't like it, don't  
 17 like the dress." As she became a more experienced  
 18 dancer it was all about the footwork. Saturday evenings  
 19 were Strictly nights, treats in the early years and  
 20 a Malibu and pineapple as she got older.  
 21 Our grandchildren have always been a large part of  
 22 our lives . In October 2016 we took all our  
 23 grandchildren and our great-grandchild to Benidorm as  
 24 they were fans of the show. It was the best money we've  
 25 ever spent.

1 As they got older they had their friends and lives ,  
 2 which is how it should be, but Olivia said she enjoyed  
 3 hanging out with her grandparents. We were away for  
 4 the May half-term. Originally Olivia had other plans  
 5 and decided to change her mind and come. Sadly,  
 6 I identified her body that week.  
 7 We have so many things we could say and we have so  
 8 many special memories. She was a joy to us and our  
 9 large extended family and she had a way of not always  
 10 being well-behaved but managing to turn the tables with  
 11 her humour and make us laugh. She had a serious side ,  
 12 she would fight for the underdog and when the Ebola  
 13 epidemic started she was concerned about the number of  
 14 deaths and the spread. I think: what would she think  
 15 about the current pandemic?  
 16 She could be boisterous and loud but had a gentle  
 17 side that was never more evident than when her dad had  
 18 a facial injury and she rubbed cream in for him to help  
 19 lessen the scarring .  
 20 The void in our lives is immense. Our lives have  
 21 changed forever . When we go and see my mum in the  
 22 nursing home she says, "Why haven't you brought her with  
 23 you?" or if the arena is on the news she says, "I am  
 24 related to someone who was killed in that." It's hard  
 25 to visit without Olivia .

1 I was proud to be her papa. Her grandma and I just  
 2 wanted our grandchildren to grow up healthy and happy.  
 3 We never thought we would be in this position .  
 4 Thank you, sir .  
 5 SIR JOHN SAUNDERS: Thank you.  
 6 MR GREANEY: I'm now going to ask Mr Wilson to play the  
 7 videos to which I've referred . {INQ035675/1}  
 8 (Video played to the inquiry )  
 9 SIR JOHN SAUNDERS: Mr Goodman, thank you for telling us the  
 10 memories that Andrew, you and your wife have of Olivia ,  
 11 and the insights that you've all provided of the sort of  
 12 person Olivia was. You've lost someone who, as we have  
 13 seen, had great potential , but more than that, she was  
 14 obviously very precious to all her family and friends ,  
 15 and, if I may say so, you are rightly proud of her.  
 16 MR GREANEY: Sir, would you now rise, please, and we'll  
 17 return to the hearing room at 11 o'clock?  
 18 (10.16 am)  
 19 (A short break)  
 20 (11.00 am)  
 21 SIR JOHN SAUNDERS: Mr Greaney.  
 22 MR GREANEY: Sir, thank you.  
 23 This is the pen portrait of Jane Tweddle prepared by  
 24 her three daughters. Present in the hearing room are:  
 25 Jane's daughter, Isabelle ; Jane's daughter, Harriet ,

1 along with her partner, Joshua Ireland ; and Jane's  
 2 daughter, Lily . Sir, as you can see, they're seated  
 3 alongside me.  
 4 Other family and friends are watching remotely.  
 5 That includes Jane's mum and dad, Margarett and Alan,  
 6 Jane's brother, Paul, and Jane's sister -in-law, Patti .  
 7 Adam Payter, a member of the family's counsel team,  
 8 will read tributes to Jane from her daughters and from  
 9 others. And once he has concluded reading those  
 10 tributes , a compilation of photographs will be played.  
 11 In the background of that compilation is a song and that  
 12 song is "Tenerife Sea" by Ed Sheeran.  
 13 Sir, having given that introduction I'm now going to  
 14 invite Mr Payter first of all to read the tribute from  
 15 Isabelle , Harriet and Lily , Jane's daughters.  
 16 Pen portrait of JANE TWEDDLE  
 17 ADAM PAYTER: Our mum, our daughter, our sister, our auntie  
 18 and our friend . You always knew how to brighten  
 19 someone's day and make them feel loved. You treated  
 20 everyone with kindness, decency and respect. You rarely  
 21 got mad and, when you did, you probably had a damn good  
 22 reason, especially having to deal with three teenage  
 23 girls .  
 24 Our warrior mum, teaching us to be kind and to  
 25 always stick together. Our house was always full of

1 love and laughter. You'd pull the oldest tricks in the  
 2 book to get us laughing, whether it was pretending  
 3 someone was pulling you from the other side of the door  
 4 with your own arm or going cross-eyed, you never failed  
 5 to make us smile.  
 6 The random spontaneous ideas you had, challenging me  
 7 to a rollerblade race down the street in the middle of  
 8 summer wearing maxi dresses. I'm not sure who won, but  
 9 we were in stitches.  
 10 You loved to cook, making Lily her favourite Sunday  
 11 dinner with your home-made Yorkshire pudding would  
 12 literally make her cry. Your special salt and pepper  
 13 chicken for Isabelle, of course. You used to always say  
 14 you'd love your own place. We miss your food.  
 15 A caring daughter. You always loved to go back home  
 16 and feel young again, staying in your PJs all day, you  
 17 loved being able to be the one shouting, "Mum!" You had  
 18 such a special and comical relationship with nana.  
 19 Always nattering away in the evening, when we would have  
 20 gone to bed, no doubt with a bottle of red.  
 21 There was always something so special about going to  
 22 Hartlepool to all be together: grandad always slipping  
 23 you some money like he used to when you were young,  
 24 "Here you go, pet."  
 25 A loyal big sister, always having your brother's

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1 back, once stealing his bike so he ran after you instead  
 2 of him getting into more trouble. A loving auntie,  
 3 being a second home for all your nieces and nephews.  
 4 They all knew her door was always open if they ever  
 5 needed anything.  
 6 A true friend. You would do anything for your  
 7 friends. A poem from one of your closest, truly sums up  
 8 how wonderful a friend you were to so many:  
 9 "Our Jane, our Curly Sue, our fun loving girl from  
 10 Hartlepool. A natural beauty with a golden heart, Jane  
 11 could wear anything and still look the part.  
 12 "Jane certainly had a way with words and a great  
 13 sense of humour, dizzy, comical and playing pranks,  
 14 calling everyone chicken and random phrases. For these  
 15 we give thanks.  
 16 "Although the last few years brought some tears and  
 17 strife, Jane would say, 'I'm proud I taught my girls the  
 18 value of life.' So proud of her girls for how they have  
 19 grown, working hard and making their lives their own.  
 20 "These blessed and treasured moments in time will  
 21 always live on. Our bestie, our friend, we will always  
 22 love you and you'll never be gone."  
 23 Your outlook on life was so inspiring. Anyone lucky  
 24 enough to spend even 5 minutes in your presence was  
 25 forever changed, always for the better. Working at

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1 a high school, cherished and trusted by the young people  
 2 whose lives you touched, you were made for your job.  
 3 Familiar, friendly and full of life, you were the first  
 4 person the students would see when they walked through  
 5 the door in the morning. Children from all backgrounds  
 6 would open up to you about their home lives and personal  
 7 struggles. The perfect listener, you were a shoulder to  
 8 cry on and source of strength and support for so many.  
 9 There's nothing in this world we wouldn't give to  
 10 hear your voice, see your smile or hold your hand for  
 11 just one more minute. When we would ask what time it  
 12 was, you'd reply, "It's the time of your life, never  
 13 forget it." We'll hold on to that forever.  
 14 You were taken too fast, mum, but you were so loved  
 15 and now you rest high, peacefully. We love you  
 16 endlessly. Now we all have an angel to call by name.  
 17 MR GREANEY: Next, Adam will read the words of  
 18 Margarett Tweddle, Jane's mum.  
 19 ADAM PAYTER: There is not a day that goes by that I don't  
 20 miss her smile, laughter and her love of life. All the  
 21 good times we had and the many more we thought we would  
 22 have.  
 23 What happened in Manchester that night was evil and  
 24 we won't let evil win. Jane would not want that.  
 25 MR GREANEY: Next, Adam will read the words of Paul Tweddle,

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1 as we indicated Jane's brother, and Paul's wife, Patti.  
 2 ADAM PAYTER: In loving memory of my beloved sister Jane  
 3 Carolyn Tweddle. We miss you very much, but your  
 4 strength, love and laughter will always live on in our  
 5 close-knit family:  
 6 "The life that I have. The life that I have is all  
 7 that I have and the life that I have is yours. The love  
 8 that I have of the life that I have is yours and yours  
 9 and yours. A sleep I shall have, a rest I shall have,  
 10 yet death will be but a pause. For the peace of my  
 11 years in the long green grass will be yours and yours  
 12 and yours."  
 13 SIR JOHN SAUNDERS: Thank you.  
 14 MR GREANEY: Mr Wilson, would you now, please, play the  
 15 compilation of photographs? {INQ035673/1}  
 16 (Photographs shown to the inquiry)  
 17 SIR JOHN SAUNDERS: Thank you, Mr Payter, for reading the  
 18 tributes. Thank you to her daughters and others for  
 19 preparing them.  
 20 I have no doubt that her untimely death and the loss  
 21 of your mother has been so hard to bear, but it's good  
 22 that you do have so many happy memories through which  
 23 she will live on in your minds. Just as she was proud  
 24 of you, it shines out of the tributes how proud you are  
 25 of her. Thank you.

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1 Mr Greaney.  
 2 MR GREANEY: Sir, we'll rise now and return at 1 pm, please.  
 3 (11.19 am)  
 4 (A short break)  
 5 (1.14 pm)  
 6 SIR JOHN SAUNDERS: Mr Greaney.  
 7 MR GREANEY: Sir, thank you. This is the final pen portrait  
 8 and it is the pen portrait of Alison Howe. Alison's  
 9 mum, Sue Cann, and her best friend, Tracy Green, are  
 10 present in the hearing room alongside Nicola Brook,  
 11 a senior member of the family's legal team, and they are  
 12 right next to me. Other family and friends are watching  
 13 proceedings remotely.  
 14 Tracy will read tributes to Alison from Sue and from  
 15 herself and then she'll read a poem from Alison's six  
 16 children written by Harry. Whilst that is done,  
 17 photographs of Alison will be shown on the screen.  
 18 Once Tracy has read those tributes, we'll then play  
 19 a video tribute to Alison of her husband Steven Howe.  
 20 I'm going to ask Mr Wilson, please would you start  
 21 the photographs, and then Tracy, when you're ready,  
 22 please, would you stand and read out the first tribute,  
 23 namely that from Sue?  
 24 Pen portrait of ALISON HOWE  
 25 TRACY GREEN: My beautiful girl Alison was an only child.

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1 She was everything you could wish for in a child. She  
 2 was a very talented musician from the age of 5. She was  
 3 very loving and kind and was someone people liked to be  
 4 around.  
 5 You could never be sad or feel depressed when Alison  
 6 was with you because she would always know the right  
 7 things to say and do to snap you out of it.  
 8 We saw each other nearly every day and we lived on  
 9 the same close because that's what she wanted: for her  
 10 family close by. Friday nights, straight from work, we  
 11 used to have our mum and daughter time. She used to  
 12 stick her face on my window to let me know she was  
 13 there, knowing that it drove me mad, then she would walk  
 14 through the door laughing, and we would put the world to  
 15 rights, and just sit laughing at things we had done.  
 16 We went on spa weekends together, shopping trips,  
 17 out for dinner together. We were the best of friends.  
 18 We used to dare each other to do daft things like  
 19 knock-a-door-run-away and do things to embarrass each  
 20 other in shops. We were always laughing.  
 21 She adored her family. Steven and the children were  
 22 her everything. The gaping hole that has been left is  
 23 unbelievable. We don't live any more; we just exist.  
 24 Nothing will take away the pain and loss we feel.  
 25 I still turn around when somebody shouts "mum" and it's

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1 like being stabbed in the heart.  
 2 She has left me with a very precious gift of two  
 3 beautiful granddaughters and four lovely boys and I will  
 4 always be there whenever they need me and I love them so  
 5 much.  
 6 Steven was a fantastic husband and he is an amazing  
 7 dad. I couldn't ask for anybody better for my girls.  
 8 We will never get over the loss of our beautiful  
 9 girl.  
 10 MR GREANEY: Tracy, would you now please read your own  
 11 tribute to Alison, your best friend?  
 12 TRACY GREEN: Alison's family are unable to and never will  
 13 be able to put into words what she meant to them and how  
 14 much she is loved and missed. Life will never be the  
 15 same again.  
 16 Family were her life. She loved being a wife,  
 17 stepmum and the best mum to her beautiful girls, who she  
 18 loved with all her heart.  
 19 Life was a roller coaster of fun and laughter with  
 20 some sad times along the way, but she was so happy and  
 21 so proud of them all.  
 22 Alison and Ste had something special. It wasn't  
 23 always a bed of roses but she loved him for it and she  
 24 was secretly proud of some of his mischief and he gave  
 25 her a fabulous life. She brought the whole family

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1 together and she had a beautiful relationship with all  
 2 of her family, especially Ste's sisters. Alison and her  
 3 mum Sue had a beautiful relationship. They were really  
 4 close and very alike.  
 5 Alison was my best friend and always will be. We  
 6 had been friends since we were 5. We have gone through  
 7 so much together and I wouldn't change any part of it.  
 8 I have spent hours sat on her garden wall as  
 9 a child, waiting for her to finish her music practice,  
 10 and then going upstairs with her to sing songs from Fame  
 11 while she played on the piano, or we played out on the  
 12 street where we lived. She had such an amazing talent,  
 13 especially the piano and violin.  
 14 As we got older, we formed a large friendship group.  
 15 Ally was the mum of our group and she loved it. She had  
 16 such a dry sense of humour and made everyone laugh and  
 17 smile, even when it wasn't appropriate. We are still  
 18 forever friends now, but we have the biggest heart from  
 19 our group missing and we will never get over that.  
 20 Alison gave me two beautiful goddaughters who I love  
 21 with all my heart. She included me in all the special  
 22 moments, right from birth throughout school, dancing  
 23 shows, proms, et cetera. Even on Christmas Eve they  
 24 would come to our house for a few hours in the afternoon  
 25 as she always had a massive amount of presents to wrap.

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1 She loved Christmastime and always made it magical. She  
 2 wasn't a big fan of the huge amount of presents every  
 3 year, which just encouraged her even more.  
 4 My husband, Paul, adored her. The looks they would  
 5 give each other when I was stressing over something  
 6 silly and Alison's face said it all. He misses her too  
 7 and our monthly nights out, just the four of us.  
 8 We'd have family holidays together as well as many  
 9 girly trips with our forever friends and we were already  
 10 planning our 50th birthday trip to New York, which was  
 11 one of Alison's favourite places and I've never been.  
 12 Everybody thinks that their best friend is perfect  
 13 but mine really was. Her beauty came from within. All  
 14 her work colleagues loved her, she was always up to  
 15 something mischievous and she brightened up their day.  
 16 She loved her role there. I honestly don't know of  
 17 anybody who didn't like her; she was such a special  
 18 person.  
 19 I could go on talking about Alison forever, it's  
 20 definitely my favourite subject. I love her so much and  
 21 I miss her dearly.  
 22 MR GREANEY: Tracy, finally, would you please read the poem  
 23 written by Harry on his behalf and that of his brothers  
 24 and sisters.  
 25 TRACY GREEN: Alison, you saved our lives. I always knew

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1 but never fully realised. I stand here now to thank you  
 2 for everything: your love, your passion and for being so  
 3 kind.  
 4 I have thought of a thousand words to try and  
 5 describe you, Ally, but the right words I just can't  
 6 find.  
 7 Always the glue, always the truth, our tree only  
 8 blossomed from the strength of its roots. Without you,  
 9 there would have been no laughs, been no food, been no  
 10 biscuits, been no Bude.  
 11 From me, Darce, Sash, Jord, Jack and Lou, your six  
 12 kids that will love you forever, regardless if  
 13 biologically you only have two.  
 14 I don't know how you managed it, us six, my dad, and  
 15 his beauty of a crew.  
 16 So special, so wonderful, so beautiful, so true. If  
 17 you can hear me now, Alison Howe, we all love you. Love  
 18 from Harry and your Super Six.  
 19 MR GREANEY: Thank you very much indeed.  
 20 Yes, thank you very much.  
 21 MR GREANEY: Mr Wilson, would you next, please, play the  
 22 video recording of Steven Howe's tribute to his wife?  
 23 STEVE HOWE: I met Alison locally. We were in the same  
 24 group of friends, basically, crossing paths occasionally  
 25 and on one particular night, I had an accident. Alison,

22

1 who was in the nursing profession, looked after me for  
 2 the rest of the night, took me to hospital, and when  
 3 I regained consciousness, I think I told her I loved her  
 4 and one day we'd be married, and that's pretty much what  
 5 happened, to be honest.  
 6 Leading on from there, we started to date and, over  
 7 a period of weeks, she met my sons from my previous  
 8 relationships. Our lives were pretty fractured at the  
 9 time, we weren't seeing each other properly, the kids  
 10 and I, but Alison slowly but surely gelled us all back  
 11 together and made us into a family unit again over  
 12 a period of 2 or 3 years, by which time, I had proposed  
 13 and we got married.  
 14 The wedding day was fantastic, all the children was  
 15 happy, and from there on in, Alison became all the kids'  
 16 mums and couldn't have done a better job, to be honest.  
 17 Dealing with my sons and eventually my two daughters  
 18 born, so that were six children to look after, who she  
 19 looked after fantastically well until we lost her.  
 20 Since then, we've carried on with her rules and  
 21 regulations. The children have soldiered through  
 22 everything, and between us all we've carried on without  
 23 her, even though she'll be forever in our hearts and  
 24 minds. Every decision we make we always ask: what would  
 25 Alison have said, what would mum have said? And it's

23

1 never going to get any easier.  
 2 I can't believe there's anybody I've ever met who  
 3 was as caring and as well liked in her circle of  
 4 friends. I know it's been said a thousand times in  
 5 clichés, but she really was fantastic inside and out.  
 6 You'll never believe the impact it has had on our family  
 7 and children, as the other families. It's absolutely  
 8 destroyed what we had in a mother and a wife. I don't  
 9 think we're ever going to get over this properly.  
 10 I can only give credit to the way that she brought  
 11 my sons and my daughters up and the strength they've got  
 12 through her and if anybody could think of a person that  
 13 needs a bigger tribute, it would be Alison. I'm just  
 14 finding it really difficult to put into words as we  
 15 speak.  
 16 SIR JOHN SAUNDERS: Thank you, Tracy, for reading those very  
 17 moving tributes and for reading Harry's wonderful poem.  
 18 Thank you to Mr Howe for his video and sharing some  
 19 of the details of his life together with Alison. She  
 20 was obviously incredibly important to the family. She  
 21 was talented but she was much more, she was a wonderful  
 22 wife, mother, daughter and friend, so thank you.  
 23 MR GREANEY: Sir, that brings to a conclusion, subject to  
 24 the remarks that we know you wish to make, the  
 25 commemorative hearing.

24

1 Closing remarks on the commemorative hearing by THE CHAIRMAN  
2 SIR JOHN SAUNDERS: Thank you.

3 We have now completed hearing the pen portraits of  
4 those who died in the bombing. For those of us who have  
5 listened to them, it has been a deeply affecting and  
6 emotionally draining experience; how much worse must it  
7 have been for the families who presented and prepared  
8 them to allow us to share their memories of those that  
9 they have tragically lost. So first I want to say a  
10 thank-you to all the families and friends of those who  
11 died for sharing their intensely personal memories of  
12 their loved ones. I would like also to thank the legal  
13 teams for helping in the preparation and the technical  
14 staff who assisted.

15 What have we and the inquiry taken from the pen  
16 portraits? It has made clear, I hope, that the deceased  
17 and their families are at the heart of this inquiry.  
18 In the course of the last 2 weeks we have learned about  
19 the lives and personalities of those who died. They are  
20 not a number, each of them is not just one of the 22 who  
21 died: each was an individual, each was unique, each loss  
22 of life is a separate tragedy.

23 What we have heard were described as pen portraits.  
24 Counsel to the inquiry generally described them as  
25 tributes; that was a fitting description. We know

25

1 something of what those who died had achieved, what they  
2 hoped to achieve, what they would have achieved and,  
3 most importantly, what they meant to their families and  
4 friends.

5 My overwhelming impression is of a group of people  
6 who, for the most part, were strangers, brought together  
7 only in death, but who individually had brought great  
8 joy and happiness to others. They seemed to have shared  
9 a great spirit of fun and enjoyment and a zest for life.  
10 How often during these pen portraits have we heard it  
11 said that the person we were hearing about was the life  
12 and soul of the party, they provided great support to  
13 others and had many friends, they were often the glue  
14 that kept their families and friends together?

15 It is important that the public and I know of the  
16 effect on those families and friends of the deaths when  
17 they happened, the effect now and how they see their  
18 futures.

19 As I acknowledge the loss of life and the impact on  
20 the loved ones of those who died, I would also like to  
21 make it clear that I'm well aware that in addition to  
22 those who died in this senseless attack, many, many  
23 people have had their lives permanently changed by the  
24 injuries they suffered. We have not heard from them  
25 yet, but we will hear from many survivors in the course

26

1 of the oral evidence hearings. Their experiences that  
2 night will certainly not be ignored by the inquiry.

3 It is important that the extent of the suffering of  
4 both the relatives and friends of those who died and the  
5 continuing physical and mental suffering of the  
6 survivors is properly understood because it shows why we  
7 need to get to the truth. It serves to demonstrate why  
8 it is so important that we make recommendations at the  
9 conclusion of the inquiry that will help to prevent  
10 terrorist attacks in the future or minimise as far as  
11 possible the consequences of them.

12 Inevitably, some steps which are taken by the  
13 authorities to prevent terrorist attacks affect the  
14 lives of every one of us. Our ordinary lives are to  
15 some extent affected by them: we have delays at  
16 airports, we are searched before going into public  
17 buildings, and our rights to privacy can be interfered  
18 with by those whose job it is to protect us. Those  
19 interferences with our lives are sometimes  
20 controversial.

21 In deciding whether that interference is necessary,  
22 it is important that the public know the consequences of  
23 terrorist attacks. Without knowing the very real  
24 consequences of an attack such as was carried out on  
25 22 May 2017, a proper balance cannot be struck between

27

1 the right of individuals to a private life and the duty  
2 of the state to protect lives.

3 It has been obvious to those of us who have been  
4 here every day that throughout this process of pen  
5 portraits, the families have given considerable support  
6 to each other. In addition to that, they have had  
7 support from the Resilience Hub, the Coroner's Court  
8 Support Service and Cruise Bereavement Care, from the  
9 ushers, and all of the court staff and the support staff  
10 at the Spinningfields Centre. My thanks go to all of  
11 them.

12 From the moment of the explosion, the families have  
13 had support from Manchester. We have seen in some of  
14 the pen portraits pictures showing how that emotional  
15 support was given to the families by the people of  
16 Manchester. No city could have done more to put an arm  
17 round those who were suffering.

18 My lasting thoughts are one of a huge responsibility  
19 resting on me, on the inquiry team, and all of those  
20 contributing to this inquiry to try and find answers for  
21 the families and the survivors and provide what they  
22 most want, which is recommendations which will make it  
23 less likely that similar events will happen in the  
24 future with all the terrifying and terrible suffering  
25 that that brings.

28



1 Mr Greaney.  
 2 MR GREANEY: Sir, that brings to an end chapter 4, the  
 3 commemorative hearing. On Monday morning at 9.30,  
 4 we will start chapter 5, the opening statements of the  
 5 core participants .  
 6 SIR JOHN SAUNDERS: Thank you.  
 7 (1.33 pm)  
 8 (The inquiry adjourned until 9.30 am on  
 9 Monday, 28 September 2020)

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I N D E X

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