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**From:** /O=BTPOLICE/OU=UKA00/CN=RECIPIENTS/CN=0341DUPO on behalf of Wedderburn, Michelle <michelle.wedderburn@btp.pnn.police.uk>  
**Sent:** 16 November 2018 07:41  
**To:** Fitzpatrick, James A  
**Subject:** FW: Conversation with Paul Argyle, Independent Review Team  
**Attachments:** Interoperability lessons.docx

Sir

Email chain where this came from

Regards  
Michelle

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**From:** Bedziejewski, Teresa  
**Sent:** 10 October 2017 15:26  
**To:** Wedderburn, Michelle  
**Subject:** RE: Conversation with Paul Argyle, Independent Review Team

Hi Michelle,

Right, have scrutinised the lessons spread sheet and found all those that relate to interoperability. You were right, JESIP wasn't followed though the main issue seems to be around communication.

I have attached all the lessons we have. Please note these are BTP lessons only. I will forward you the lessons Allan shared with us from the multi- agency debrief which we don't have a copy of.

In terms of tracking these lessons – we had over 400 lessons from Newtown and Bannock. These were reviewed by Simon Downey and we have merged common themes and have approx. 45 lessons that we are working through. The headlines for partnership working are below if that is suitable as a headline update. Steve Thomas is leading on this.

PARTNERSHIP WORKING	
43 ST	<p>The incidents identified many lessons in regards to good stakeholder management collective effort involving BTP, HO Forces, agencies, stakeholders and public. Key i</p> <ul style="list-style-type: none"><li>• The Bronze lead worked well and various processes were initiated and refi</li><li>• Integration of Spec Ops, BTP Divs, HO, agencies and TOCs</li><li>• Liaison and communications with HO Forces; this was less matured outside initially had little awareness of the availability of GMP surge forces at Man</li><li>• Ambulance Service protocols and hot zone permissions</li><li>• Other agency working</li><li>• The production of a stakeholder engagement template for use by HO Forc</li><li>• The establishment of a transport cell in the Silver Suite at Manchester</li><li>• The management stakeholder concerns over the expansion of armed polic</li><li>• Weaknesses in pan-Force and stakeholder conference call facilities</li></ul> <p>Best practice and requirements should be standardised in a SOP and included with</p>

Hope this helps. Come back to me if you need to.