

ACTION PLAN

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| SITE URN | Irrelevant & Sensitive | Start Date | |
|-----------------|------------------------|-------------------|--|

| No | Improvement Activity | Rationale for Improvement Activity | PSIA Category | BRAG Status | Attack Type(s) | Responsible Lead | Start Date | Review Date | Completion Date | Comments |
|----|--|---|---------------|-----------------------|----------------|--------------------------|------------|-------------|-----------------|---|
| 1 | Deterrence Communications Toolkit | Consideration should be given to utilising a set of communication materials which when located in and around back of house will cause concern to terrorists about being detected. | Policy | Progressing | All | Miriam Stone | 22/09/2014 | Jan-2015 | | The site has been supplied with posters for in and around back of house as well as the Run Hide tell DVD when it was initially released in order to brief staff(encourage them to report suspicions) as well as deter would be attackers. The site also utilise staff members to meet and greet in order to seem welcoming to the general public but too attentive to the would be attacker as per recommendations made by CPNI re deterrent comms. |
| 2 | Guard Force Motivation Guidance | By using the CPNI Guard Force Motivation training toolkit, members of the security teams including stewards will work their way through 6 interactive sessions with the intention of developing and maintaining a motivated workforce. | Partnership | Progressing | All | Lee Sinnott | 22/09/2014 | Nov-2014 | | Although the site have agreed to undertake this guidance there is no indication they have done so yet. |
| 3 | Project Argus | The ARGUS sessions lead managemet teams and front of house staff who may well be on duty through a terrorist attack scenario and through group discussion helps people to increase their knowledge of procedures that exist within the site and also raise awareness with a view to Hostile Reconnaissance. | Training | Progressing | All | Lee Sinnott Miriam Stone | 22/09/2014 | Sep-2017 | | Site is currently looking at running a combined training day for all SM/G-Europe with CT elements in June2017 |
| 4 | ASF filing to standard | All public areas where laminated glass is not fitted as standard should have Anti Shatter Film fitted to prevent injuries caused by flying glass as the result of an explosion. At the time of the scoring it could not be ascertained whether this was in fact the case. A check of all glass is required. | Physical | Progressing | All | Lee Sinnott | 22/09/2014 | Jan-2015 | | All the glazed public areas of the arena (ie private boxes) appear to be laminated. |
| 5 | Pre Employment Screening to CPNI Std | Pre employment checks can be used to confirm an applicants identity, nationality and immigration status and to verify their declared skills and employment history. The company should be aware of BS7858:2012 The standard includes a number of changes including more robust measures on confirming the individuals identity. A minimum of 5 years employment confirmation is required to meet full screening requirements. | Policy | Progressing | All | Sarah Bentley | 22/09/2014 | Sep-2017 | | Although this minimum standard has been recommended it has not been introduced. This is another reason why the National Training day has been arranged for June 2017 |
| 6 | Operation Fairway Document Workshop | It is widely acknowledged that the best way to plan an attack on a site is by way of the "insider threat". The worksp increases awareness to HR departments around identity document fraud. The knowledge gained will better protect business against potential infiltration through employment. | Training | Progressing | All | Sarah Bentley | 22/09/2014 | Sep-2017 | | As above |
| 7 | Secure(2) Undertaken (Corporate Level) | By utilising this management assessment tool it can assist organisations in shaping the direction of their security policies and provide an up to date snapshot of how their employees view security within the organisation. It also provides a pointer as to how improvements could be made. | Operational | Agreed - awaits start | All | James Allen | 22/09/2014 | Jan-2015 | | Not progressed as yet. The use of this tool is an issue. I am not aware of any sites within GMP or Merseyside having adopted the use of this. There are issues that CTAs are not familiar with the product and it is not easy to gain access as it is a programme you have to order than self install. |
| 8 | Non PAS 97 Separate mail handling facility | Irrelevant & Sensitive | Physical | Complete | Postal Device | Lee Sinnott | 22/09/2014 | Mar-2017 | | Irrelevant and Sensitive |
| 9 | Stay Safe Message Policy | A policy is required to demonstrate how the Stay Safe message is transmitted to venue staff, the frequency they receive the message and who is lead for the message delivery. It would appear that only staff who have attended Griffin sessions are aware of the message. | Policy | Complete | MTFA | Miriam Stone | 22/09/2014 | Nov-2014 | Feb-2015 | Completed Feb 2015 following exercise and testing with BTP |
| 10 | Stay Safe Messaging Process | Although stay safe messaging is received by staff on regular Project ARGUS events it is not reiterated on a regular basis. This messaging should be disseminated to staff prior to starting work and throughout continuation training. | Operational | Complete | MTFA | Miriam Stone | 22/09/2014 | Nov-2014 | Feb-2015 | Completed Feb 2015 following exercise and testing with BTP |
| 11 | Increase of search process | Currently only randomly targeting is done. | Physical | Complete | IED PBIED | Miriam Stone Lee Sinnott | Jan-16 | Dec-16 | Mar-17 | 100% person and baggage search is undertaken by event staff. This can be increased subject to intelligence/threat levelincrease./ |
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