

- C** Casualties – approximate numbers, symptoms, percentage of casualties that are deceased, seriously injured, minor injuries or trapped
- H** Hazards – present and potential. Gas, smoke, fire, environmental hazards, Hazchem
- A** Access/Egress – best access and egress routes for emergency vehicles, particularly for the removal of casualties
- L** Location – exact location of incident using grid references if possible. How large is the affected area?
- E** Emergency services – what emergency services are required?
- T** Type of incident - brief details and type of any trains, or other vehicles involved
- S** Start a log - start an incident log

4.3 FCR (L) and (B) Initial Actions

On the initial contact with FCR (L) or (B) the following action should be taken:

- Remind initial responders of their role and responsibilities
- Declare a major incident (or establish if one has been declared)
- Create an NSPIS C&C message
- Enact the NSPIS C&C major incident contingency plan. (Provides aide-memoire for SADD CHALETS and call out procedures)
- Identify people who are directly affected by the incident and take immediate measures to save life and alleviate suffering
- Facilitate the deployment of initial responders, whilst considering H&S issues
- Establish a command structure
- Contact partner agencies and advise that a major incident has been declared
- Identify RVP, FCP
- Maintain the NSPIS log(s), including updating SADD CHALET information
- Identify dedicated Airwave channel for the incident
- Activate relevant plans and responses, e.g. BTP mobilisation plan

4.4 Initial notification to the Railway Industry

Local police forces are instructed that when they become aware of an emergency or major incident on the railway network, the local police force control room must immediately notify the relevant railway control. This will allow the railway control to activate immediate safety measures. The local police force should also notify FCR (L) or (B).

NR, CTRL and LUL controls will require the following information:

- Name and identification of person making the request
- Telephone number of person making the request
- Reason for the request