

'TUT8'

## Command Support Room(CSR)

The CSR is a single location, which is established away from the incident ground, from which support can be provided to assist service delivery. This may include supporting Incident Commanders at operational incidents or initiating Business Continuity Management (BCM) arrangements. The CSR will also provide a support function for GMFRS assets deploying out of county, including international deployments.

### Activation of the CSR

1. The duty Assistant Principal Officer (APO) will ordinarily take command of the CSR supported by a suitably trained CSRO (Duty GM).
2. It is recognised though that there will be incidents of such magnitude, complexity or of special interest that a Principal Officer (PO) may decide to assume command of the CSR. In such cases the PO will be assisted by the APO and CSRO.
3. Where the APO has decided or has been directed by the PO to attend an incident(s), the CSRO will continue to run the CSR on behalf of the duty PO.
4. These arrangements may be varied by the PO or the APO.
5. The decision on whether or not to activate the CSR will ordinarily be made by the duty APO.
6. The CSR would ordinarily be activated if one or more of the trigger points listed below is encountered:
  - a. An assistance message for Make pumps 5 or more is received by NWFC
  - b. 2 or more incidents of 4 pumps and above are running at the same time
  - c. During spate conditions
  - d. A GMFRS IC requests the assistance of a National Resilience capability from another FRS
  - e. A request for the mobilisation of GMFRS held National Resilience capabilities is received from another FRS
  - f. A request is made for the mobilisation of GMFRS ISAR assets
  - g. During periods of industrial action
  - h. When a Major Incident is declared
7. The CSR may also be activated in other circumstances at the discretion of the duty APO. Some examples are listed below, however this list is not exhaustive: